



AGENDA STAFF REPORT

Control: 26001562

MEETING DATE: 08/11/2026
LEGAL ENTITY TAKING ACTION: Board of Supervisors
BOARD OF SUPERVISORS DISTRICT(S): All Districts
SUBMITTING AGENCY/DEPARTMENT: Health Care Agency
DEPARTMENT CONTACT PERSON(S): Veronica Kelley, 714-834-7024
Joanne Lim, 714-834-5518

SUBJECT: Approve Master Contract for Professional Services

CEO CONCUR

Concur

COUNTY COUNSEL REVIEW

Approve agreement to form

CLERK OF THE BOARD

DISCUSSION

3 Votes Board Majority

Budgeted: Yes

Current Year Cost: \$3,282,945

Annual Cost: FY 2027-28

\$1,094,316

Staffing Impact: No

Sole Source: No

Current Fiscal Year

Funding Source: General Fund: 100%

County Audit in Last 3

Revenue: N/A

(NCC)

years: No

Levine Act Review

Completed? N/A

Prior Board Action: 8/12/2025 #35, 8/27/2024 #15, 8/8/2023 #17, 8/23/2022 #16

RECOMMENDED ACTION(S):

1. Approve the Master Contract for use with various licensed clinical providers for the provision of Professional Services, for the term October 2, 2026, through September 30, 2027, for an amount not to exceed \$4,377,261.
2. Authorize the Auditor-Controller to use the proposed rates for the period of October 2, 2026, through September 30, 2027.
3. Authorize the County Procurement Officer or Deputized designee to execute the Master Contract and individual contracts with various licensed clinical providers for Professional Services as needed throughout the term of the Master Contract.

SUMMARY:

Approval of the Master Contract and individual contracts with various licensed clinical providers for provision of Professional Services will provide a mechanism to flexibly adjust vital medical staffing in various locations, including jails and clinics, and adapt to changing caseload requirements.

BACKGROUND INFORMATION:

On August 12, 2025, your Honorable Board of Supervisors (Board) approved the Master Agreement for provision of Professional Services with various licensed clinical providers. The additional actions below have been executed pursuant to appropriate authorities.

Board Date	Contract Number	Term	Maximum Obligation	Board Action
8/25/2020	MA-042-20011926	9/29/2020–9/28/2021	\$6,220,746	Board-approved Master Agreement
8/24/2021	MA-042-20011926	9/29/2021-9/28/2022	\$6,297,285	Board-approved Master Agreement
8/23/2022	MA-042-20011926	9/29/2022–9/29/2023	\$5,475,168	Board-approved Master Agreement
8/8/2023	MA-042-20011926	9/29/2023-10/3/2024	\$5,635,056	Board-approved Master Agreement
8/27/2024	MA-042-20011926	10/1/2024–10/2/2025	\$4,434,907	Board-approved Master Agreement
8/12/2025	MA-042-20011926	10/3/2025–10/1/2026	\$4,347,343	Board-approved Master Agreement

The Health Care Agency (HCA) provides essential medical, dental, behavioral, and other health care services through its Public Health, Behavioral Health, Specialty Medical and Correctional Health Services programs. HCA has historically contracted with health care professionals to augment essential services provided to clients. The availability of contracting for these services provides the flexibility needed to maintain levels of services required by state and other mandates, as well as conditions of eligibility for state and federal funding. These Professional Services Contractors (PSC) help to fill gaps in assignments, such as weekend schedules and unexpected vacancies, and augment base staffing levels in times of increased demand to assist with meeting increased caseloads for court-ordered clients. In addition, many of these PSCs are actively working in the Orange County medical community assisting HCA in meeting community standards for health care.

As of June 1, 2026, HCA individually contracted with 64 professional clinicians under the Master Contract which expires on October 1, 2026. Currently, 50 (78 percent) of these clinicians provide services in the County juvenile and adult custody facilities. On average, each of these clinicians provides limited hours (averaging 22 hours of service per pay period).

Maintaining competitive rates is critical to recruit and retain licensed medical staff, particularly for the Correctional Health Services programs. HCA is proposing to maintain PSC rates at Fiscal Year (FY) 2025-26 level. Rates were last adjusted in FY 2025-26 to adjust for salary impacts approved by the Board on June 24, 2025. The proposed rates are within range of the comparable County classifications.

The Auditor-Controller requests that, if approved, the proposed rates remain through September 30, 2027, with pay period 22 to allow time for Human Resource Services and Auditor-Controller to reflect any new rates for FY 2027-28 in the Orange County system and mitigate the need for manual payroll adjustments.

The contracted hourly rates approved by the Board on August 12, 2025, in the current Master Contract for FY 2025-26, as well as the proposed contract hourly rates in the new Master Contract for FY 2026-27 and FY 2027-28, by category, are as follows and noted in Attachment C, PSC Rate Chart:

Professional Services Contractor	Current Rate	Proposed Rate	Proposed % Increase
Clinical Psychologist – Intern	\$65.67	\$65.67	0%
Clinical Psychologist	\$73.17	\$73.17	0%
Registered Nurse	\$62.17	\$62.17	0%
Registered Nurse - Correctional	\$77.26	\$77.26	0%
Nurse Practitioner	\$90.95	\$90.95	0%
Nurse Practitioner – Correctional	\$101.35	\$101.35	0%
Dentist	\$107.01	\$107.01	0%
Pharmacist	\$90.95	\$90.95	0%
Physician I	\$125.95	\$125.95	0%
Physician I - Board Eligible Specialist	\$136.62	\$136.62	0%
Physician I - Board Certified Specialist	\$144.22	\$144.22	0%
Physician I – Correctional	\$144.22	\$144.22	0%
Physician I - Board Eligible Specialist - Correctional	\$156.46	\$156.46	0%
Physician I - Board Certified Specialist - Correctional	\$165.20	\$165.20	0%
Psychiatrist	\$184.12	\$184.12	0%
Psychiatrist – Correctional	\$264.48	\$264.48	0%

HCA appropriations for PSC services for FY 2026-27 will not increase from FY 2025-26 as a result of these proposed rates and are budgeted within HCA's appropriations.

These positions provide direct clinical patient care and, because there is a wide variety of classifications involved (Medical Doctor, Registered Nurse, Pharmacist, etc.), there are varying expectations for each classification based upon their specific professional licensure. Qualitative internal monitoring of clinical performance is ongoing, as each PSC is assigned to a County supervisor/manager, with clinical performance issues being addressed and documented per County guidelines. Annually, each individual contracted provider's performance is reviewed by the program service area to determine whether individual contract renewal or termination is warranted.

Approving the Master Contract and authorizing the execution of individual contracts with various licensed clinical providers will allow for the continuity of services to vulnerable client populations. The list of anticipated licensed clinical providers for FY 2026-27 and FY 2027-28 is noted in Attachment D. The Orange County Preference Policy is not applicable to this contract.

These contracts do not currently include subcontractors or pass throughs to other providers. See Attachment B for Contract Summary Form.

The Contractors' performances have been confirmed as satisfactory. HCA has verified there are no concerns that must be addressed with respect to Contractors' ownerships/names, litigation status or conflicts with County interests.

The County has historically indemnified these health care professionals from any and all claims resulting from acts or omissions while acting on HCA's behalf, pursuant to the terms of the Master Agreement. County Executive Office/Office of Risk Management has approved the indemnification provision and determined the risk to be acceptable for these services. See Attachment E for Risk Assessment Form.

HCA requests that the Board approve the Master Contract and individual contracts with various licensed clinical providers for the provision of Professional Services as referenced in the Recommended Actions.

FINANCIAL IMPACT:

Appropriations for this Master Contract are included in Budget Control 042 FY 2026-27 Budget and will be included in the budgeting process for future years. This Master Contract does not have individual maximum obligations, as the Professional Services Contract individuals are paid through the County's payroll system, rather than by invoice.

The proposed Master Contract includes provisions allowing HCA to terminate the contracts, reduce the level of services, and/or renegotiate the levels of services provided, as necessary. This includes a notice that allows HCA adequate time to transition or terminate services to clients, if necessary.

STAFFING IMPACT:

N/A

REVIEWING AGENCIES/DEPARTMENTS:

Auditor-Controller

ATTACHMENTS:

Attachment A - Master Contract MA-042-20011926 for Provision of Professional Services

Attachment B - Contract Summary Form

Attachment C - PSC Rate Chart

Attachment D - List of Anticipated Contracting Providers

Attachment E - Risk Assessment Form