



**AMENDMENT NO. FOUR
TO CONTRACT MA-017-21011017
FOR PHYSICAL SECURITY SYSTEMS
BETWEEN
COUNTY OF ORANGE
AND
CONVERGINT TECHNOLOGIES, LLC.**



This Amendment No. Four to Contract MA-017-21011017 (hereinafter “Amendment No. 4”) is made and entered into as of the date fully executed by and between the County of Orange acting through Orange County Information Technology (hereinafter “County”), a political subdivision of the State of California, and Convergent Technologies, LLC. (hereinafter “Contractor”), with a place of business at 1667 N. Batavia St., Orange, CA 92867, with County and Contractor sometimes individually referred to as “Party or collectively as “Parties”.

RECITALS

WHEREAS, County and Contractor executed Contract MA-017-21011017 (hereinafter “Contract”) for Physical Security Systems, effective July 1, 2021 through and including June 30, 2024 in an amount not to exceed \$5,850,000; and

WHEREAS, the Parties executed Amendment No. 1 to amend Attachments A, B, E, and F to update warranty language, freight and shipping costs, and language regarding external equipment rented by Contractor; and

WHEREAS, the Parties executed Amendment No. 2 to amend the Contract to 1) amend provision number two (2), “Term of Contract”, 2) amend provision number three (3) “Renewal”, 3) remove provision number fifteen (15), “Cooperative Agreement”, 4) add provision number thirty-two (32) “Safety Data Sheets”, add provision number thirty-three (33) “Contractor Safety”, 5) amend paragraph one (1) of Attachment C, “Cost /Compensation”, and 6) replace Attachment E, “Price List Installation & Repairs”, and Attachment F, “Price List Maintenance”, in their entirety; and

WHEREAS, the Parties executed Amendment No. 3 to amend the Contract to 1) replace Attachment C “Cost/Compensation” in its entirety and 2) to update provision number twenty-four (24) “Notices”; and

WHEREAS, the Parties desire to amend the Contract to renew the Contract term for an additional one (1)-year term, amend Attachments A, B C, E and F, and Contractor has agree to continue to provide Physical Security Systems in accordance with the terms herein.

NOW THEREFORE, the Parties mutually agree as follows:

1. Provision number two (2) “Term of Contract” shall be amended to read:

“2. **Term of Contract:** This Contract shall be effective from July 1, 2021, through and including June 30, 2027, unless otherwise terminated as provided herein. This Contract may be renewed as set forth in Article 3 below.”

2. Provision number three (3) “Renewal” shall be amended to read:

“3. **Renewal:** Intentionally omitted

3. Attachment A, "Scope of Work, Installation and Repairs", shall be deleted in its entirety and replaced with revised Attachment A, attached hereto and incorporated herein by reference.
4. Attachment B, "Scope of Work, Maintenance", shall be deleted in its entirety and replaced with revised Attachment B, attached hereto and incorporated herein by reference.
5. Attachment C, "Cost/Compensation", shall be deleted in its entirety and replaced with revised Attachment C, attached hereto and incorporated herein by reference.
6. Attachment E, "Price List, Intallation Repairs", shall be deleted in its entirety and replaced with revised Attachment E, attached hereto and incorporated herein by reference.
7. Attachment F, "Price List, Maintenance", shall be deleted in its entirety and replaced with revised Attachment F, attached hereto and incorporated herein by reference.
8. Provision 24, "Notices", is hereby amended to update the County's Project Manager and Contracts & Procurement contacts as follows:

 "County's Project Manager: OCIT Physical Security

 Attn: Nicole Williams
 601 North Ross Street
 Santa Ana, CA 92701
 Phone: 714-667-4922
 Email: Nicole.Williams@ocit.oc.gov

 Contracts & Procurement: OCIT Contracts & Procurement

 Attn: Tami Tran
 721 S. Parker St. Suite 200
 Orange, CA 92868
 Phone: 714-834-6884
 Email: tami.tran@ocit.oc.gov "


9. All other terms and conditions of this Contract, except as amended herein, shall remain unchanged and in full force and effect.

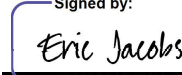
[Signature Page Follows]

CONTRACT SIGNATURE PAGE

In WITNESS WHEREOF, the Parties hereto have executed this Amendment No. 4 on the dates shown opposite their respective signatures below.

Convergent Technologies, LLC. *

Mike Mathes	EVP
_____ Print Name	_____ Title
 Signed by: 45B1D75D180548A...	4/14/2026
_____ Signature	_____ Date

Eric Jacobs	, CFO
_____ Print Name	_____ Title
 Signed by: 43A555E1F1AD4EF...	4/14/2026
_____ Signature	_____ Date

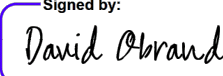
Contractor shall provide signature(s) as follows:

Every member of a limited liability company (“LLC”) may execute a contract with the County that binds the LLC, unless the articles of organization of the LLC indicate that the LLC is a manager- managed LLC, in which case a managing-member of the LLC must execute the contract on the LLC’s behalf.

COUNTY OF ORANGE, a political subdivision of the State of California

Tami Tran	Deputy Purchasing Agent
_____ Print Name	_____ Title
_____ Signature	_____ Date

APPROVED AS TO FORM, County Counsel, County of Orange, California

David Obrand	Deputy
_____ Print Name	_____ Title
 Signed by: FA94F093450445E...	4/14/2026
_____ Signature	_____ Date

ATTACHMENT A

SCOPE OF WORK, INSTALLATION AND REPAIRS

I. BACKGROUND

The County of Orange (County) uses various Physical Security Systems (Systems) to control access, safeguard staff and visitors, assets, and information. The County operates in approximately 350 facilities with approximately 115 having an installed System. The Contractor is required to install, repair and maintain Systems throughout all County facilities, including remote locations throughout the county with irregular road access (see contractor requirements, Section II below). Physical security systems are defined as, but not limited to, Access Control, Video Surveillance, Duress, Intercom, Intrusion, Emergency Phones, Paging Systems, and other security controls as further described in Appendix A.

The County uses Genetec for Access Control and Video Surveillance as a standard throughout all County facilities. Additionally, there are numerous disparate Video Surveillance systems that are not managed by the County's Genetec Enterprise System. The County has intentions to refresh these systems to the Genetec standard as their maintenance periods expire. The County conducted a significant system upgrade including a Countywide HID iClass Seos smart card refresh and refreshing legacy access control systems to Genetec.

Appendices:

1. Appendix A - Systems Descriptions
2. Appendix B – Physical Security list of Manufactures used by the County
3. Appendix C - Video Surveillance System and Access Control and Battery Backups
4. Appendix D - Parts and Materials Usage Report

II. WORK DESCRIPTION AND CONTRACTOR'S REQUIREMENTS

Contractor Requirements

- A. Contractor shall provide all tools, materials, parts, and labor to install, repair and maintain Systems throughout all County facilities.

Please note: Some locations may require a ladder or scissor/aerial lift to access the systems properly and perform the necessary services in this Contract, including, but not limited to, cameras affixed on tops of buildings, mounting poles, lighting fixtures, and parking structures. Specific locations will also include areas along flood control channels, storm drains, natural rivers and creeks, ocean outlets and beaches that can be accessed either through a built maintenance road, or with irregular road access to maintain cellular cameras. There are also cameras installed in remote areas of the Canyons, along paved or unpaved roadways.

- B. Contractor's Project Managers are expected to:

1. Operate as a 'Process User' of the County's ServiceNow cloud-based incident management system to automate workflow and collaborate with County resources. This includes but is not limited to monitoring and manage the ServiceNow workflow queue, receiving and updating project and incident requests, uploading project proposals and resolving incidents.

- a. ServiceNow Management System Training & License costs

- i. Contractor is responsible for identifying the appropriate staff to attend ServiceNow training.
 - ii. Contractor is responsible for the annual end user license fees.
2. Attend biweekly status meetings and provide status reports in-person or via Teams conference call.
3. Provide a quarterly contract financial report spreadsheet that includes:
 - a. County incident or request number
 - b. Contractor project number
 - c. Date requested
 - d. Date completed
 - e. Descriptive project name (using title case)
 - f. Project type: Installation, Repair, Technology Parts, Professional Services, Maintenance
 - g. Site address
 - h. Quoted cost
 - i. Revised cost
 - j. Status: Completed payment, completed work closed, completed work pending payment, Approved orders
 - k. Remaining balance
4. Provide a quarterly usage report for all parts listed in Appendix B.
 - a. Manufacturer
 - b. Part number
 - c. Quantity
5. Provide a list of pre-approved sub-Contractors for any portion of this contract. Additional sub-Contractors may be added later upon written approval by the County.
6. Confirm that all Contractor staff and sub-Contractors are cleared through the various County background checks. High security facilities such as Sheriff, District Attorney, Probation, and other Law Enforcement departments may require an elevated background clearance. The Contractor shall understand that certain clearances can take six to eight weeks or more and should account for this when estimating available resources to meet the requirements of this Contract. County will have the right to immediately request the removal and replacement of Contractor staff and sub-Contractor staff.

III. PUBLIC WORKS - INSTALLATION AND REPAIR

Contractor shall provide installation and repair services of Systems as requested by the County. No individual project or repair shall exceed a total cost of \$75,000, including change orders, total labor, and total parts. The parts listed in Appendix B – Public Works Parts are included in the Public Works \$75,000 project threshold. The County and Contractor will have an agreed scope of work and cost prior to the execution of any project. Minor repairs are considered business as usual and shall be billed as Time and Materials. Contractor shall receive pre-approval to perform the repairs if the total repair cost exceeds \$2,000.00. Contractor shall provide

a minimum of a 1-year warranty or the corresponding manufactures warranty, whichever is greater, for all parts.

A. Parts and Returns

1. Contractor shall maintain an adequate inventory of parts to meet the Service Level Requirements listed in this contract. At minimum, the Contractor shall always maintain a stock these parts on service trucks or a supply depot within 20 miles of Santa Ana, CA 92701. If a part has been discontinued, the Contractor shall keep a supply of the manufacturers recommended replacement model.

Description	Manufacturer/Model	QTY On Hand
HES Strike	Assa Abloy HES 1006	3
Reader	HID iClass SE R40 OSDP	3
Reader	HID iClass SE R15 OSDP	3
HID Signo Reader 40-Black	40NKS-00-000000	5
HID Signo Keypad Reader 40-Black	40KNKS-T1-000000	5
HID Signo Reader 20-Black	20NKS-01-000000	5
HID Signo Keypad Reader 20-Black	20KNKS-02-000000	5
Configuration Card	HID SEC0X-CRD-0-0000	5
Reader	Genetec MR52-S3	5
Controller	Genetec MP1502	5
Controller	Genetec MP4502	5
iClass R40/RK40 Spacer Kit	HID-6132AK	2
iClass R15 Spacer Kit	HID-6132AKC	2
Power Supply	Life Safety FP075	1
Power Supply	Life Safety FP0250	1
Power Supply	Life Safety FP0150-B100M8NL4E4M	1
Power Supply	Altronix AL400ULACM (8 or 16 outputs option)	1
Motion Sensor	Bosch DS160	4
Axis Camera	P4708 -PLVE	2
Axis Camera	AXIS P3747-PLE	2
Axis Camera	AXIS P3277-LV	2
Axis Camera	AXIS P3287-LVE	2

2. HID Global (manufacturer) readers have a life-time warranty. Contractor shall be responsible to Return Merchandise Authorization (RMA) any failed HID reader at no additional charge to the County for the reader.

B. Project and Repair Procedures

1. Project

- a. County project manager shall initiate a ServiceNow request with the Contractor to perform a site survey. An agreed scope of work and System design will be developed by the County and Contractor.
- b. Contractor shall submit the proposal to County project manager via ServiceNow. The proposal shall include:
 - i. County request number (RITM)
 - ii. Project schedule, milestones, and deliverables
 - iii. Descriptive project name
 - iv. Scope of work (inclusions and exclusions)
 - v. Itemized costs for parts and labor
 - vi. As designed, include plotted physical security object locations such as readers and cameras on floor plan showing door locations, field of view on a site plan, or aerial photograph
- c. County project manager shall review, request modification or approve the proposal.
- d. County project manager will issue the Notice to Proceed (NTP) to the Contractor.
- e. County shall provide the Contractor with a system load schedule that includes component addressing, naming conventions and IP addresses as agreed upon in the scope of work.
- f. Upon arrival at job site, the Contractor shall check in with the on-site contact.
- g. Contractor shall complete all work in accordance with the approved scope of work.
- h. County project manager will evaluate work performed with Contractor and provide the Contractor a “punch list” of items to be completed. Note: Project is not complete until all the “punch list” items are completed.

C. Repair

1. County project manager shall assign the incident (INC) to Contractor resolver group.
2. Contractor will acknowledge receiving the incident and assign it appropriately in ServiceNow.
3. County reserves the right to provide parts from our depot to expedite repairs. Contractor shall replenish the depot through the terms of the contract.
4. Upon arrival at each site, Contractor shall:
 - a. Check in with on-site contact or County project manager before beginning repairs.

- b. Contractor shall receive pre-approval to perform the repairs if the total repair cost will exceed \$2,000.00.
- 5. Contractor performs repairs.
- 6. Contractor shall update ServiceNow portal documenting the work that was performed.
- 7. Contractor shall check out with on-site contact and County project manager.
- 8. Contractor shall provide the County with a detailed service work order summary that includes:
 - a. County incident number
 - b. Service address location
 - c. Date of service
 - d. Parts replaced
 - e. Description of all services performed
 - f. Length of service
 - g. Recommended follow up work (if necessary)

D. Service Level Requirements (SLR) and Violation Escalation

- 1. Service Level Requirements
 - a. Projects
 - i. Proposals Response Time: 4 days (Updates to existing proposals to be responded within 48 hours).
 - ii. Scopes of Works: All Scope of Works, per section IV.2.a(1) above, will include an agreed upon timeframe for completion. The agreed upon timeframe will begin with the issuance of the Notice to Proceed and will be the baseline for measurement against the Service Level Requirement.
 - iii. “Punch List” items: Contractor to complete within two weeks upon issuance from the County.
 - b. Repairs – Priorities are determined by the County
 - i. Priority 1 - Same day response
 For example: Highly secure doors not locking; failed critical camera; security or life safety is compromised; or other faulty security devices causing a significant impact to business operations
 - ii. Priority 2 – Response within 24 hours
 For example: A highly utilized door that is secure, but not operating correctly; failed cameras in secure areas, but not critical; medium impact to business operations
 - iii. Priority 3 or higher – 48 hours
 For example: An infrequently utilized door, such as a storage room that is not operating correctly; general surveillance camera; low impact to business operations

2. Violation Escalation:

One (1) missed service level in a calendar quarter

- a. If Contractor does not meet 1 of the Service Level Requirements described in Sections 4.A above, the County will issue a formal finding to the Contractor.

Two (2) missed service levels in a calendar quarter

- b. If Contractor does not meet 2 of the Service Level Requirements described in Sections D.1 above, the Contractor will submit, within 5 business days, an explanation and remediation plan to avoid future non-compliance.

Three (3) or more missed service levels in a calendar quarter

- c. Contractor shall be considered in breach of contract if in any calendar quarter Contractor does not meet any of the requirements in Sections D.1 above 3 or more times.

Example

In a 3-month period:

Violation #	Violation
1	Contractor does not meet the agreed upon timeframe after issuance of a Notice to Proceed.
2	Contractor does not respond in the same day for a Priority 1 repair.
3	Contractor does not respond in 48 hours for a Priority 3 repair.
Total # of violations = 3	Action: County may find Contractor in breach of Contract

NOTE: If parts are not available, the Contractor shall expedite shipping of the part. Contractor shall apply other means to secure the facility until the parts are received.

IV. PERFORMANCE REQUIREMENTS

- A. Contractor shall notify the County of any technical bulletins, notifications, security patches, software upgrades, and feature releases related to Genetec access control and video surveillance within 24 hours of the release by the manufacturer.
- A. Contractor shall notify the County of operability and compatibility impacts related to Windows operating system patches, upgrades or other known concerns that can impact the operation of the Genetec systems.
- B. Contractor shall notify the County of any upcoming renewals of any of the following annual software manufacturer maintenance agreements.
 - 1. Genetec Software Upgrade and Support Plan including Kone plug-in compatibility (SUSP)Genetec Software Advantage Renewal for Omnicast and Synergis Enterprise.
 - 2. Genetec Software Advantage Subscription Option-24/7 Pager Support

- C. Contractor shall provide all necessary permits and install all materials and labor in compliance with all manufacture specifications and requirements local codes and UL 294 for access control. Applicable doors and frames shall retain fire rating.
- D. Contractor shall perform final sequence testing of all access control equipment for installation and repair projects. Contractor shall repair any failures identified during testing. Testing sequences shall include, but is not limited to circuitry, controls, cameras, switches, readers, locks, inputs/outputs, accurate event alarms at each door including ‘alarm active’, ‘request-to-exit’, ‘door held’, ‘door forced’, ‘access granted’, and ‘access denied’. County will be present, in person or over the phone, during all testing sequences to validate accuracy and testing completion.
- E. Contractor shall label all equipment, including, but not limited to reader panels, power supplies, batteries, cameras, wiring, readers, and lock power in accordance with County naming convention.
 - 1. All readers installed new or by repair will receive an industrial grade label made by a Roland EGX-30A Desktop Engraver or equivalent engraving system.
 - a. Engraved material shall be Metal Graph Metallic Finished Acrylic – Indoor/Outdoor weather or County approved equivalent.
 - b. Each engraved label will reference the reader’s physical address in the system including the ISC panel number, the RIM number, and reader port address. For example, 0.0.0 and 0.0.1.
 - 2. All other security components (cameras, batteries, power supplies, wiring, and lock power) shall receive industrial grade labels that are pre-approved by the County.
- F. Contractor shall not leave visible damage or holes in walls, ceilings or other surfaces.
- G. Contractor shall maintain organized and documented cable management within panel enclosures and closets. Enclosure type, enclosure layout design, wire duct, wire ties, and conduit type and locations must be approved by the County prior to installation. This in accordance to the County’s best practices.
- H. Contractor shall provide and install conduit to conceal all visible wire. EMT conduit shall be used (no flex conduit).
- I. Contractor shall use County approved premium industrial quality connectors, wire duct, Velcro wire ties, industrial terminal blocks for wire splicing and/or wire interconnects points.
- J. Contractor shall install supervised circuits unless otherwise requested by the County.
- K. Contractor shall provide 1-year warranty on all new parts and labor provided within the scope of this Contract.
- L. Contractor shall test any new technology at their facility or lab environment before implementing it into a County facility.
- M. Miscellaneous:
 - a. Resistors shall be used at each reader door to effect door supervision.
 - b. Readers, access panels, power supplies and cabling shall be labeled to the County’s naming convention standards
 - c. Testing of access control hardware and installation shall be performed to the approval of the County.

V. SCHEDULING

Contractor will complete all work within regular working hours. No overtime work will be performed without prior written authorization by the County Project Manager. Any overtime work performed without authorization will be paid at regular hourly rates.

Description	Hours
Normal Business Hours	7:00AM - 5:00PM (Monday – Friday, or as agreed per job)
Overtime Hours	Any time outside normal business hours

County Observed Holidays		
New Year’s Day	Martin Luther King, Jr. Day	Lincoln’s Birthday
Presidents Day	Memorial Day	Independence Day
Labor Day	Columbus Day	Veteran’s Day
Thanksgiving Day	Friday after Thanksgiving	Christmas Day

ATTACHMENT B

SCOPE OF WORK, MAINTENANCE

I. BACKGROUND

The County of Orange (County) uses various Physical Security Systems (Systems) to control access, safeguard staff and visitors, assets and information. The County operates in approximately 350 facilities with approximately 115 having an installed System. The Contractor shall install, repair and maintain Systems throughout all County facilities, including remote locations throughout the county with irregular road access (See Preventive Maintenance Planning, Section II.iii). Physical security systems are defined as, but not limited to, Access Control, Video Surveillance, Duress, Intercom, Intrusion, Emergency Phones, Paging Systems and other security controls as further described in Appendix A.

The County uses Genetec for Access Control and Video Surveillance as a standard throughout all County facilities. Additionally, there are numerous disparate Video Surveillance systems that are not managed by the County's Genetec Enterprise System. The County has intentions to refresh these systems to the Genetec standard as their maintenance periods expire. The County recently conducted a significant system upgrade including a Countywide HID iClass Seos smart card refresh and refreshing legacy access control systems to Genetec.

Appendices:

1. Appendix A - Systems Descriptions
2. Appendix B – Physical Security list of Manufactures used by the County
3. Appendix C - Video Surveillance System and Access Control and Battery Backups
4. Appendix D - Parts and Materials Usage Report

II. CONTRACTOR'S REQUIREMENTS AND WORK DESCRIPTION

Contractor Requirements

- A. Contractor shall provide all tools, materials, parts and labor to install, repair and maintain Systems throughout all County facilities.
- B. Contractor's Project Managers shall:
 1. Operate as a 'Process User' of the County's ServiceNow cloud-based incident management system to automate workflow and collaborate with County resources. This includes but is not limited to monitoring and manage the ServiceNow workflow queue, receiving and updating project and incident requests, uploading project proposals and resolving incidents.
 - a. ServiceNow Management System Training & License costs
 - i. Contractor is responsible for identifying the appropriate staff to attend ServiceNow training.
 - ii. Contractor is responsible for annual end user license fees.
 2. Attend biweekly status meetings and provide status reports in-person or via Teams conference call.

3. Provide a quarterly contract financial report spreadsheet that includes:
 - a. County incident or request number
 - b. Contractor project number
 - c. Date requested
 - d. Date completed
 - e. Descriptive project name (using title case)
 - f. Project type: Installation, Repair, Technology Parts, Professional Services, Maintenance
 - g. Site address
 - h. Quoted cost
 - i. Revised cost
 - j. Status: Completed payment, completed work closed, completed work pending payment, Approved orders
 - k. Remaining balance
4. Provide a quarterly usage report for all parts listed in Appendix B.
 - a. Manufacturer
 - b. Part number
 - c. Quantity
5. Provide a list of pre-approved sub-Contractors for any portion of this contract. Additional sub-Contractors may be added later upon written approval by the County.
6. Projects manager is required to confirm that all Contractor staff and sub-Contractors are cleared through the various County background checks. High security facilities such as Sheriff, District Attorney, Probation and other Law Enforcement departments may require an elevated background clearance. The Contractor shall understand that certain clearances can take six to eight weeks or more and should account for this when estimating available resources to meet the requirements of this Contract. County will have the right to immediately request the removal and replacement of Contractor staff and sub-Contractor staff.

Work Description

- E. **SERVICES:** Service includes three (3) sub-categories: Information Technology Parts, Professional Technology Services and Maintenance. The Contractor shall provide a minimum of a 1-year warranty or the corresponding manufactures warranty, whichever is greater, for all parts. Labor provided through the Service category shall be warrantied for 1-year beginning from the time of completion of service and/or installation and/or repair.

1. **Information Technology Parts**

Information technology parts are listed in Appendix B and defined as software licenses, software maintenance, servers, storage area network (SAN) components, hard drives, network appliances, workstations, video monitors and various other supporting components that are required to complete a functional technology system. The County may provide equivalent technology parts (servers, workstation, SAN etc.) as required to maintain County standards, which are exempt from the 1-year warranty.

2. **Professional Services**

Upon request, the Contractor shall provide technical support services as requested by the County. Professional services shall include, but is not limited to, design physical security application infrastructure, assist with software application upgrades and support, systems administration, system documentation, security drawings, performs software upgrades, develops and implements custom software solutions, ad-hoc reporting, troubleshooting software and infrastructure, and other Professional Services. Upon request and on an as-needed basis, Contractor shall provide technical staff to assist County staff in performing daily operations to maintain the Systems, installation projects, repairs, and other tasks as assigned by the County. County will have the right to request immediate removal and replacement of Contractor technical staff.

3. **Preventative Maintenance**

An annual health assessment of existing video surveillance systems and existing access control battery backup systems shall be performed by the Contractor. Facilities that receive new Genetec systems as part of new projects shall be added to the annual assessment schedules.

a. **Planning**

- i. County responsibility: Each quarter, the County will provide a prioritized list of facilities that require annual service.
- ii. Contractor responsibility: Each quarter, the Contractor shall provide the County a schedule for each facility that will receive access control battery and camera maintenance. Each month the contractor shall provide a site status report indicating progress of the pre-approved schedule.
- iii. Assessment schedules for duress, intrusion, barrier gates, code blue, and intercom systems shall be scheduled by the County and Contractor, including frequency, as needed to support individual department maintenance requirements.
- iv. Some locations may require a ladder or scissor/aerial lift to access the systems properly and perform the necessary services in this Contract, including, but not limited to, cameras affixed on tops of buildings, mounting poles, lighting fixtures, and parking structures. Specific locations will also include areas along flood control channels, storm drains, natural rivers and creeks, ocean outlets and beaches that can be accessed either through a built maintenance road, or with irregular road access to maintain cellular cameras. There are also cameras installed in remote areas of the Canyons, along paved or unpaved roadways.

b. Surveillance Annual Maintenance Procedures

Schedule a time with OCIT's County Project Manager or designee and the onsite contact to perform maintenance.

- i. Check in with onsite contact upon arriving at the facility.
- ii. Inspect, clean, focus, and correct field of view for all cameras and examine for proper performance.
- iii. Inspect and secure loose brackets as necessary
- iv. Inspect camera housings for damage and corrosion.
- v. If any equipment connected to the system needs replacement or repair, the Contractor shall immediately notify the County's Project Manager.
- vi. Provide a summary report for all work performed.
- vii. Provide annual inventory of each site that includes:
 - Video Manager System (VMS) manufacturer
 - VMS version
 - Camera count
 - Camera manufacture and models
 - Identify camera as IP or analogue
 - Plot cameras with camera names and archiver locations on a County provided floor plan

c. Access Control

- i. Schedule a time with OCIT and the onsite contact to perform maintenance.
- ii. Check in with onsite contact upon arriving at the facility.
- iii. Replace the onboard lithium battery for each Genetec Intelligent System Controller (ISC) ISC at each site.
- iv. Inspect all components within power supply enclosures including wire terminations LED indicators for errors.
- v. Write a unique identification number on each power supply battery.
- vi. Using a multimeter, measure the power supply batteries
- vii. Replace each battery that measures lower than "good"
- viii. Provide a summary report for all work performed.
- ix. Log each reading in a documentation sheet for each battery. The report should reflect the following information annually for each battery:
 - Site address
 - Date
 - Reading measurement

- Replaced or not replaced
- Replace each battery that measures lower than “good”
- Write the same battery number on the new battery as the replaced battery.

d. Duress Protection Systems

- i. Schedule a time with OCIT and the onsite contact to perform maintenance.
- ii. Check in with onsite contact upon arriving at the facility.
- iii. Provide a detailed check list and perform the following:
 - Verify that each fixed duress button generates an alarm in the central display station (e.g. Genetec Security Desk).
 - Verify that each wireless duress button generates and alarm in the central display station. Replace wireless duress button batteries
 - Verify that each output device (LED, sounder, strobe light, or output function such as email notification, reader/lock mode changes) is performing its expected operation
 - Verify display station maps (e.g. Genetec Security Desk) for expected operation at applicable sites.
- iv. If any equipment connected to the system needs replacement or repair, the Contractor shall immediately notify the County’s Project Manager.
- v. Provide a summary report for all work performed.

e. Intrusion Systems

- i. Schedule a time with OCIT and the onsite contact to perform maintenance.
- ii. Check in with onsite contact upon arriving at the facility.
- iii. Perform the following:
 1. Verify that all alarm input points are operational
 - a. Glass break
 - b. Door contacts
 - c. Motion sensors
 2. Verify that all alarm output points are operational
 - a. Sounders and horns
 - b. Strobes
 - c. All other possible output alarm points
 3. Verify the modem, cellular devices, or network connections are operational and communicating with the Central Station on file with the facility.

4. Complete a thorough test of the intrusion alarm panel components that include, but not limited to, all zones, keypads, power supplies, zoning modules relays, and sensor power supplies.
 5. If any equipment connected to the system needs replacement or repair, the Contractor shall immediately notify the County's Project Manager.
 6. Provide a summary report for all work performed
- f. **Barrier Gates and Retractable Bollards with Access Control**
- i. Schedule a time with OCIT and the onsite contact to perform maintenance.
 - ii. Check in with onsite contact upon arriving at the facility.
 - iii. Provide a detailed check list and perform the following:
 1. Complete operational integrity check for all components, that includes, but is not limited to loops, gate motors, access readers, relays, lift arms, traffic signal lights, and security gates.
 2. Check for alignment, tightness and wear of applicable gate arms, drive belts, and linkages.
 3. Clean inside and outside of equipment housing
 4. Where applicable, verify control panel functionality and operational sequences to open/close gate arms, bollards or other barrier devices, including emergency close operations.
 5. Where applicable, verify and properly fill oil containers for all gear boxes and any other devices that require lubrication.
 6. If any equipment connected to the system needs replacement or repair, the Contractor shall immediately notify the County's Project Manager.
 - iv. Provide a summary report for all work performed.
- g. **Code Blue Emergency Phone**
- i. Schedule a time with OCIT and the onsite contact to perform maintenance.
 - ii. Check in with onsite contact upon arriving at the facility.
 - iii. Provide a detailed check list and perform the following:
 1. Verify that Code Blue emergency phones dial button call the Sheriff's dispatch center.
 2. Verify that the Sheriff's dispatch center answers the phone call and confirm that the Code Blue speaker sound quality is of good quality during the call.
 3. Verify that the Code Blue strobe light ignites after the phone call is triggered.

4. Confirm that enclosure label clearly shows the location of the Code Blue
 5. Clean Code Blue enclosures exteriors.
 6. If any equipment connected to the system needs replacement or repair, the Contractor shall immediately notify the County's Project Manager.
- iv. Provide a summary report for all work performed.

h. Intercom Systems

- i. Schedule a time with OCIT and the onsite contact to perform maintenance.
- ii. Check in with onsite contact upon arriving at the facility.
- iii. Perform the following:
 1. Verify that the intercom call button is functional by calling the intercom station.
 2. Verify that the master station displays video and intercom station location.
 3. Verify that the speakers on both ends are operational and of good sound quality during the intercom call.
 4. Confirm user can initiate video and voice call to intercom location from master station.
 5. Where applicable, verify communication server (e.g. Zenitel AlphaCom XEI) is operational and the sequences meets the facility's call routing expectations.
 6. Clean all intercom stations camera area and box.
 7. If any equipment connected to the system needs replacement or repair, the Contractor shall immediately notify the County's Project Manager.
- iv. Provide a summary report for all work performed

III. PERFORMANCE REQUIREMENTS

- A. Contractor shall notify the County of any technical bulletins, notifications, security patches, software upgrades, and feature releases related to Genetec access control and video surveillance within 24 hours of the release by the manufacturer.
- B. Contractor shall notify the County of operability and compatibility impacts related to Windows operating system patches, upgrades or other known concerns that can impact the operation of the Genetec systems.
- C. Contractor shall notify the County of any upcoming renewals of any of the following annual software manufacturer maintenance agreements.
 1. Genetec Software Advantage Renewal for Omincast Enterprise
 2. Genetec Software Advantage Subscription Option-24/7 Pager Support

3. Genetec Software Advantage Renew for Lenel OnGaurd Plugin

Contractor shall provide all necessary permits and install all materials and labor in compliance with all manufacture specifications and requirements local codes and UL 294 for access control. Applicable doors and frames shall retain fire rating.

- D. Contractor shall perform final sequence testing of all access control equipment for installation and repair projects. Contractor shall repair any failures identified during testing. Testing sequences shall include, but is not limited to circuitry, controls, cameras, switches, readers, locks, inputs/outputs, accurate event alarms at each door including 'alarm active', 'request-to-exit', 'door held', 'door forced', 'access granted', and 'access denied'. County will be present, in person or over the phone, during all testing sequences to validate accuracy and testing completion.
- E. Contractor shall label all equipment, including, but not limited to reader panels, power supplies, batteries, cameras, wiring, readers, and lock power in accordance with County naming convention.
 - 1. All readers installed new or by repair will receive an industrial grade label made by a Roland EGX-30A Desktop Engraver or equivalent engraving system.
 - i. Engraved material shall be Metal Graph Metallic Finished Acrylic – Indoor/Outdoor weather or County approved equivalent.
 - ii. Each engraved label will reference the reader's physical address in the system including the ISC panel number, the RIM number, and reader port address. For example, 0.0.0 and 0.0.1.
 - 2. All other security components (cameras, batteries, power supplies, wiring, and lock power) shall receive industrial grade labels that are pre-approved by the County.
- F. Contractor shall not leave visible damage or holes in walls, ceilings or other surfaces.
- G. Contractor shall maintain organized and documented cable management within panel enclosures and closets. Enclosure type, enclosure layout design, wire duct, wire ties, and conduit type and locations must be approved by the County prior to installation. This in accordance to the County's best practices.
- H. Contractor shall provide and install conduit to conceal all visible wire. EMT conduit shall be used (no flex conduit).
- I. Contractor shall use County approved premium industrial quality connectors, wire duct, Velcro wire ties, industrial terminal blocks for wire splicing and/or wire interconnects points.
- J. Contractor shall install supervised circuits unless otherwise requested by the County.
- K. Contractor shall provide 1-year warranty on all new parts and labor provided within the scope of this Contract.
- L. Contractor shall test any new technology at their facility or lab environment before implementing it into a County facility.
- M. Miscellaneous
 - 1. Resistors shall be used at each reader door to effect door supervision when applicable.
 - 2. Readers, access panels, power supplies and cabling shall be labeled to the County's naming convention standards

- N. Testing of access control hardware and installation shall be performed to the approval of the County.

ATTACHMENT C
COST/COMPENSATION

1. **Compensation:** Contractor agrees to provide services at the fixed rates and prices as set forth in this Contract. Contractor agrees to accept the specified compensation as set forth in this Contract as full remuneration for performing all services and furnishing all staffing and materials required, for any reasonably unforeseen difficulties which may arise or be encountered in the execution of the services until acceptance, for risks connected with the services, and for performance by Contractor of all its duties and obligations hereunder. The total amount of this Contract shall not exceed **\$11,650,000**. The County shall have no obligation to pay any sum in excess of this amount unless authorized by written amendment signed by both Parties.
2. **Pricing:** Contractor shall bill County for goods provided and services rendered according to the rates listed in Attachment E, Price List Installation & Repairs and Attachment F, Price List Maintenance.
3. **Price Increase/Decreases:** No price increases will be permitted during the first period of the Contract. The County requires documented proof of cost increases on Contracts prior to any price adjustment. A minimum of 30-days advance notice in writing is required to secure such adjustment. No retroactive price adjustments will be considered. All price decreases will automatically be extended to the County of Orange. The County may enforce, negotiate, or cancel escalating price Contracts or take any other action it deems appropriate, as it sees fit. The net dollar amount of profit will remain firm during the period of the Contract. Adjustments increasing the Contractor's profit will not be allowed.
4. **Payment Terms:** Invoices are to be submitted as follows:
 - A. **In arrears** after services have been completed and/or commodities have been received and accepted in accordance with provision F "Acceptance Payment" and in accordance with:
 - i. For projects with milestones: Milestones will be agreed upon in writing by County and Contractor prior to the commencement of services. Invoices may be submitted after each milestone is completed and accepted by County.
 - ii. For projects without milestones: Invoices will be submitted in arrears according to 4.1 above.
 - B. **In advance** for any type of software license(s) or software maintenance license(s) after receipt of the licenses(s) regardless of the term of the license(s).

Payment will be net forty-five (45) days after receipt of an invoice in a format acceptable to the County of Orange. Invoices shall be verified and approved by the County and subject to routine processing requirements. The responsibility for providing an acceptable invoice to the County for payment rests with the Contractor. Incomplete or incorrect invoices are not acceptable and will be returned to the Contractor for correction.

Billing shall cover goods and services not previously invoiced. The Contractor shall reimburse the County of Orange for any monies paid to the Contractor for good or services not provided or when goods and services do not meet the Contract requirements.

Payments made by the County shall not preclude the right of the County from thereafter disputing any goods or services involved or billed under this Contract and shall not be

construed as acceptance of any part of the goods or services.

5. **Taxpayer ID Number:** The Contractor shall include its taxpayer ID number on all invoices submitted to the County for payment to ensure compliance with IRS requirements and to expedite payment processing.
6. **Invoice Instructions:** Each invoice must be on Contractor's letterhead and have a unique number and shall include the following information:
 - a. Contractor's name and address
 - b. Contractor's remittance address
 - c. County Contract MA-017-21011017
 - d. Contractor's Federal I.D. number
 - e. Date of Order/Service date(s)
 - f. Product/service description, quantity, prices
 - g. Total invoice amount

Invoices are to be mailed to the below address and/or forwarded to:

ocitaccountspayable@ocit.oc.gov

County of Orange
OCIT/Budget & Finance Division
Attention: Accounts Payable
721 S. Parker St., Suite 200
Orange, CA 92868

7. **Payment (Electronic Funds Transfer)**
County offers Contractor the option of receiving payment directly to its bank account via an Electronic Fund Transfer (EFT) process in lieu of a check payment. Payment made via EFT shall also receive an Electronic Remittance Advice with the payment details via e-mail. An e-mail address shall need to be provided to County via an EFT Authorization Form. Contractor may request a form from the agency/department representative listed in the Contract.

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ATTACHMENT E

PRICE LIST, INSTALLATION AND REPAIRS

[SEE SEPARATE ATTACHMENT]

ATTACHMENT F

PRICE LIST, INSTALLATION AND REPAIRS

[SEE SEPARATE ATTACHMENT]

ServiceNow Training and Licenses		Comments
In accordance with the Scope of Work, Section III.B.1.1, Contractor is responsible for the cost of licenses to use the ServiceNow platform.		
Annual License Fee	\$81.94/per license (annually)	Passthrough cost to Contractor. Rate may adjust if the rate adjusts for the County

**Facility Security Equipment, Systems, and Services
Hardware and/or Software**

**Contractor shall provide the County the following discounts off of
Contractor's current List Prices:**

Item	Manufacturer	% Discount off of MSRP	Comments
1	Adams Rite Mfg. Co	15%	
2	Aiphone	15%	
3	Altronix	15%	
4	Architectural Control Systems, Inc.	15% markup of invoice*	
5	Arrow Lock Company	15% markup of invoice*	
6	Assa Abloy	15%	
7	Avigilon	15%	
8	Axis	4%	All applicable projects will be registered with Axis. The County shall receive the additional full discounted pricing for registered projects.
9	BCD Video	15%	
10	Belden Wire	15%	
11	Bosch	15%	
12	Camden Manufacturing	15% markup of invoice*	
13	Click2Enter	15% markup of invoice*	
14	Clinton	15% markup of invoice*	
15	Code Blue	5%	
16	Command Access Technologies	15%	
17	Commend Inc	15%	
18	Corbin Russwin	15%	
19	Don-Jo Mfg, Inc.	15%	
20	Elk Products Inc.	15%	
21	Falcon Lock	15%	
22	General Electric Security, GE	15% markup of invoice*	
23	Genetec - Software & Hardware	15%	
24	Genetec - Streamvault Products: Servers, Workstations, Accessories, and Components	20%	
25	George Risk Industries, Inc. GRI	1%	
26	H.B. Ives, A Harrow Company	15% markup of invoice*	
27	Hanwha	15%	
28	HES	15%	
29	HID Global Corporation	15%	
30	Hoffman Enclosures	4%	
31	Honeywell	10%	
32	IDEMIA - Morpho	15%	
33	Ingersoll Rand	15% markup of invoice*	
34	Inovonics	5%	
35	International Door Closers, Inc.	15%	
36	Kantech Systems, Inc.	15%	
37	Keedex, Inc.	15%	
38	LCN Closers	15%	
39	Lenel / LenelS2	15%	
40	LifeSafey Power	15%	
41	Linear Corporation	15%	
42	Marks USA	15%	
43	Mckinney Products Company	15% markup of invoice*	

Item	Manufacturer	% Discount off of MSRP	Comments	
44	Milestone	5%		
45	Nedap	5%		
46	Omnitron	3%		
47	Panasonic	15%		
48	Pelco	15%		
49	Pemko	15% markup of invoice*		
50	RR Brink Locking Systems, Inc.	15% markup of invoice*		
51	Samsung	15%		
52	Schlage Lock	15%		
53	Securitron Magnalock Corp	15%		
54	Security Door Controls	15%		
55	Siklu	2%		
56	Software House - Hardware	20%		
57	Software House - Software	0%		
58	Tappan Wire & Cable (West Penn)	15%		Contractor to pass on any additional discounts off of MSRP when the Contractor receives an additional from a large order(s). Example: Contractor places a large order and receives an additional discount from Contractors regular price, Contractor to pass on additional savings to the County.
59	Trine Access Technology	15%		
60	Tyco - Hardware	20%		
61	Tyco - Software	0%		
62	United Security Products	15%		
63	Versitron	15% markup of invoice*		
64	Von Duprin, Inc.	15%		
65	Windy City Wire	15%		
66	Yale Security, Inc.	15%		
67	Zenitel /Vingtor-Stentofon	15%		
68	Miscellaneous Parts	15%		

***NOTES**

Contractor must submit a "material invoice" indicating the Contractors cost.
Contractors invoice to the County must include Contractors cost + corresponding markup.

For line items that are a % discount off of MSRP, Contractors invoice to the County must include the MSRP + the % discount and final price.

Miscellaneous Parts
Total Cost of "Miscellaneous Parts" shall not exceed \$10,000 Per Invoice

Freight / Shipping
Shipping will be charged at the rate of 2% of the Hardware order amount

Example: An order for the County includes \$10,000 of hardware. The shipping amount charged to the County will be 2% of \$10,000 which is \$200. County will only pay shipping for hardware for County projects, repairs, maintenance, etc.

Attachment E - Price List Installation Repair, Public Works

Facility Security Equipment, Systems, and Services								
Line	Title	Category	General Job Duties	Hourly Rate Years 1 - 3	Hourly Rate Year 4	Hourly Rate Year 5	Hourly Rate Year 6	Comments
1	Project Manager	Public Works – Install/Repair	(As requested/needed) Coordinates system installations, oversees technicians, develops project schedules, attends status meetings, provide reports, and processes Service Now workflow on behalf of the Contractor.	\$135.00	\$157.95	\$163.35	\$180.00	For any non-warranty call, County will be invoiced a Two hour minimum. Fractional hours begins after the second hour and rounds to nearest 30 minute. No Drive Time will be invoiced.
2	Technician	Public Works – Install/Repair	(As requested/needed) Installs all security hardware for installation projects; performs warranty and non-warranty repairs of security hardware.	\$130.00	\$152.10	\$157.30	\$170.00	
3	Additional fees	Truck Charge (Projects - No Charge)	As requested/needed	\$0.00	\$0.00	\$0.00	\$0.00	
		Truck Charge (Warranty Repairs - No Charge)		\$0.00	\$0.00	\$0.00	\$0.00	
		Truck Charge (Non-Warranty Repairs)		\$70.00	\$80.50	\$80.50	\$85.00	
		Bucket Truck/Lift Daily Rate - Contractor Owned		\$250.00	\$287.50	\$287.50	\$350.00	
		Bucket Truck/Lift Daily Rate - Rental		N/A	N/A	N/A	Cost Plus 10% Markup	Bucket truck rentals: Contractor agrees to pass their invoice price to the County with 10% markup.

NOTES

There will be no cost for any warranty repairs.

Contractor will invoice County for external equipment rented for warranty repairs when repair is determined to not be the fault of the Contractor. County will pay actual cost only.

All warranty repairs determined to be the fault of the Contractor or due to faulty equipment will be at no cost to the County. County will not pay for any equipment, labor, supplies, etc. necessary for the repair.

Non-warranty repairs will incur a 2 hour minimum. Fractional hours begin after the second hour and rounds to nearest 30 minute. No Drive Time will be invoiced.

All after-hours repair work and Saturdays & Sundays will be invoiced at 1.5 x regular rate.

Holidays will be invoiced at 2x regular rate

Fractional hours begin after the first hour and to 30 minutes. After the second hour, round to the nearest 15 minute

Regular Business Hours

7:00 AM - 5:00 PM Monday - Friday, or as agreed to per job

County Observed Holidays

New Year's Day, Martin Luther King Day, Abraham Lincoln's Brithday, Presidents Day, Memorial Day, Indenpendence Day, Labor Day, Veteran's Day, Columbus Day, Thanksgiving Day, Friday after Thanksgiving, Christmas Day

ServiceNow Training and Licenses		
In accordance with the Scope of Work, Section III.B.1.1, Contractor is responsible for the cost of licenses to use the ServiceNow platform.		Comments
Annual License Fee	\$81.94/per license (annually)	Passthrough cost to Contractor. Rate may adjust if the rate adjusts for the County.

Facility Security Equipment, Systems, and Services Hardware and/or Software
Contractor shall provide the County the following discounts off of Contractor's current List Prices

Item	Manufacturer	% Discount off of MSRP	Comments
1	Avigilon	15%	
2	Axis	4%	All applicable projects will be registered with Axis. The County shall receive the additional full discounted pricing for registered projects.
3	BCDVideo	15%	
4	Genetec - software and hardware	15%	
5	Genetec - Streamvault Products: Servers, Workstations, Accessories, and Components	25%	
6	Hanwha	15%	
7	HID Global	15%	
8	IDEMIA - Morpho	15%	
9	Lenel	15%	
10	Milestone	5%	
11	Software House - Hardware	20%	
12	Software House - Software	0%	
13	Tyco - Hardware	20%	
14	Tyco - Software	0%	
15	Miscellaneous Parts	15%	

NOTES

MSRP Price must be stated on the invoice along with % discount and final price.

Miscellaneous Parts
Total Cost of "Miscellaneous Parts" shall not exceed \$10,000 Per Invoice

Freight / Shipping
Shipping will be charged at the rate of 2% of the Hardware order amount

Example: An order for the County includes \$10,000 of hardware. The shipping amount charged to the County will be 2% of \$10,000 which is \$200. County will only pay shipping for hardware for County projects, repairs, maintenance, etc.

Attachment F - Price List, Maintenance

Labor: Facility Security Equipment, Systems, and Services							
Line	Title	Category	General Job Duties	Hourly Rate Years 1 - 3	Hourly Rate Year 4	Hourly Rate Year 5	Hourly Rate Year 6
1	IT Specialist	Professional & Support Services	(As requested/Needed) Project based support: project manager of a security system installation; design application infrastructure; software upgrades; develops and implements custom software solutions; develops ad-hoc reporting, and other tasks assigned by the County.	\$140.00	\$163.80	\$169.40	\$180.00
2	*Operations Specialist (Embed)	Professional & Support Services	(As requested) Augment County staff in performing daily operations to maintain the Systems, lead security and repair projects, commission security components, and other tasks assigned by the County. Note: The length of assignment is determined by the County. No minimum duration.	\$125.00	\$146.25	\$151.25	\$170.00

For any non-warranty call, County will be invoiced a Two hour minimum. Fractional hours begins after the second hour and rounds to nearest 30 minute. No Drive Time will be invoiced.

NOTES

One hour minimum. Fractional hours begins after the first hour and rounds to nearest 30 minute. After second hour, round to nearest 15 minute. No Drive Time.

Regular Business Hours
7:00 AM - 5:00 PM Monday - Frinday, or as agreed per job

County Observed Holidays
New Year's Day, Martin Luther King Day, Abraham Lincoln's Brithday, Presidents Day, Memorial Day, Indenpendence Day, Labor Day, Veteran's Day, Columbus Day, Thanksgiving Day, Friday after Thanksgiving Day, Christmas Day

After Hours Rates
1.5 x regular rate for after hours, Saturdays and Sundays; and 2 x regular rate for Holidays

Attachment F - Price List, Maintenance

Software: Facility Security Equipment, Systems, and Services										
Contractor shall provide the County the following discounts off of current MSRP										
			Years 1 - 3			Years 4 - 5		Year 6		
Manufacturer	Part Number	Description	% Discount off of MSRP for a 1-Year term	% Discount off of MSRP for a 3-Year term	% Discount off of MSRP for a 5-Year term	% Discount off of MSRP for a 1-Year or 3-Year term	% Discount off of MSRP for a 5-Year term	% Discount off of MSRP for a 1-Year or 3-Year term	% Discount off of MSRP for a 5-Year term	
Lenel	SUSP-PRO-TR-1	PRO SUSP PLAN-Tier 1; 128-256 Readers	20%	20%	12%	12%	12%	N/A	N/A	
Lenel	SUSP-PRO-TR-2	PRO SUSP PLAN-Tier 2; 257-512 Readers	20%	20%	12%	12%	12%	N/A	N/A	
Lenel	SUSP-PRO-TR-3	PRO SUSP PLAN-Tier 3; 513-1024 Readers	20%	20%	12%	12%	12%	N/A	N/A	
Lenel	SUSP-PRO-TR-4	PRO SUSP PLAN-Tier 4; 1025-2048 Readers	20%	20%	12%	12%	12%	N/A	N/A	
Lenel	SUSP-PRO-TR-5	PRO SUSP PLAN-Tier 5; 2048 or more Readers	20%	20%	12%	12%	12%	N/A	N/A	
Lenel	SUDS-NEW-PRO	OnGuard User Direct Technical Support for Pro	20%	20%	12%	12%	12%	N/A	N/A	
Genetec	ADV-Option-247-1Y	24/7 Pager Support Genetec Advantage Subscription	20%	20%	7%	7%	7%	20%	12%	
edit	Genetec	ADV-CAM-E-5Y	Genetec Advantage Renewal for 1 Omnicase Enterprise camera - 5 Year	20%	20%	7%	7%	7%	20%	12%
edit	Genetec	ADV-RDR-E-5Y	Genetec Advantage Renewal for 1 Synergis Card Reader License - 5 Year	20%	20%	20%	7%	7%	20%	12%
add	Genetec	GSC-SY-E-1R	External reader connection	N/A	N/A	N/A	N/A	N/A	20%	12%
add	Genetec	GSC-OM-E-1C	Enterprise camera connection, Genetec Advantage	N/A	N/A	N/A	N/A	N/A	20%	12%
	Lenel	Custom Solution	Custom Lenel Solutions	20%	20%	20%	20%	20%	N/A	N/A
NOTES										
MSRP Price must be stated on the invoice along with % discount and final price.										

Attachment F - Price List, Maintenance

Facility Security Equipment, Systems, and Services Preventative Maintenance							
Line	Annual Preventative Maintenance	Quantity	Hourly Rate Years 1 - 3	Hourly Rate Year 4	Hourly Rate Year 5	Hourly Rate Year 6	Comments
1	Inspect, clean camera dome and focus camera. Test enclosure power supply batteries and replace one Lenel ISC onboard lithium battery	N/A	\$125.00	\$146.25	\$151.25	\$170.00	For any non-warranty call, County will be invoiced a Two hour minimum. Fractional hours begins after the second hour and rounds to nearest 30 minute. No Drive Time will be invoiced.
2	12v 8amp power supply battery as needed	1	\$23.80	\$27.85	\$28.80	\$39.57	
	As Requested / Needed Preventative Maintenance		Hourly Rate	Hourly Rate			
3	Duress test and maintenance	N/A	\$125.00	\$146.25	\$151.25	\$170.00	For any non-warranty call, County will be invoiced a Two hour minimum. Fractional hours begins after the second hour and rounds to nearest 30 minute. No Drive Time will be invoiced.
4	Intrusion alarm test and maintenance	N/A	\$125.00	\$146.25	\$151.25	\$170.00	
5	Barrier Gate/Bollard test and maintenance	N/A	\$125.00	\$146.25	\$151.25	\$170.00	
6	Intercom test and maintenance	N/A	\$125.00	\$146.25	\$151.25	\$170.00	
7	Code Blue Emergency Phone maintenance	N/A	\$125.00	\$146.25	\$151.25	\$170.00	
8	Truck Charge (no cost for Preventative Maintenance)	N/A	No Truck Charge				
9	Bucket Truck/Lift Daily Rate - Contractor Owned	1	\$250.00	\$287.50	\$287.50	\$350.00	
10	Bucket Truck/Lift Daily Rate - Rental	1	N/A	N/A	N/A	Cost Plus 10% Markup	Bucket truck rentals: Contractor agrees to pass their invoice price to the County with 10% markup.
NOTES							
One hour minimum. Fractional hours begins after the first hour and rounds to nearest 30 minute. After second hour, round to nearest 15 minute. No Drive-Time allowed.							