

Medicare Improvements for Patients and Providers Act (MIPPA)

Performance Measures FY 2025-26 (September 2025 – August 2026)

Goal 1: Enhance and increase outreach and education to identify and reach more Medicare beneficiaries with the greatest economic and social needs.	
Objective/Key Tasks	Results (September 1, 2025 to March 2026)
<p>Increase outreach events in cities with higher concentrations of lower income older adults and those with limited-English proficiency.</p> <ul style="list-style-type: none"> • Conduct 12 interactive outreach/ community events in at least 5 cities with higher populations of lower-income residents, 65+ residents. • Conduct 30% of these events in one of the threshold languages, with specific focus on Spanish and Vietnamese. 	<ul style="list-style-type: none"> • Conducted over 20 education/outreach/enrollment events in 5 cities with the largest populations of older adults with lower incomes (certain zip codes in Santa Ana, Anaheim, Garden Grove, Stanton and Laguna Woods) • 31% of these events focused on populations speaking Spanish, Vietnamese, and Chinese
<p>Assure Low-Income Subsidy (LIS) and Medicare Savings Programs (MSP) landing page and publicity materials are current and available to Medicare beneficiaries in threshold languages.</p> <ul style="list-style-type: none"> • Update 100% of LIS and MSP brochures with 2026 changes in law and rates – updates will be done in 6 languages. 	<ul style="list-style-type: none"> • 5 LIS brochures used by the program updated with 2026 information (the brochure in Farsi is in progress). The MSP brochures is being revised with the updated Medi-Cal rates issued in March.
<p>Increase MIPPA topics awareness and HICAP services by expanding existing partnerships and adding new partners that serve lower-income older adults.</p> <ul style="list-style-type: none"> • Identify 5 new agencies or organizations to deliver educational seminars on programs to assist beneficiaries with their Medicare-related costs; • Identify 1 agency or organization that specifically serves individuals with limited English proficiency, people with disabilities, and LGBTQ+ community to provide education on MIPPA-related topics. 	<ul style="list-style-type: none"> • Delivered educational seminar on Medicare-related topics, including programs to assist individuals with their Medicare costs to 1 new organization • This organization primarily serves low-income individuals and a large population of individuals that speak Spanish as their primary language. • Participated in a fair hosted by Regional Center of Orange County (a new partner)

Goal 2: Enhance and increase one-on-one application assistance and enrollment efforts for Medicare beneficiaries that are eligible for LIS or MSP.	
<p>Increase applications and awareness for LIS, MSP, and other Medi-Cal administered programs at designated enrollment events.</p> <ul style="list-style-type: none"> • Determine targeted populations, geographic areas, and languages, as feasible. • Schedule minimum of 1 event per identified population(s) and language(s). 	<ul style="list-style-type: none"> • Determined that an enrollment event dedicated to processing LIS and MSP applications would not be feasible. Based on prior experience hosting this type of event and assessing the current environment limits opportunities for HICAP to process enrollment applications. Social Services Agency has increased emphasis of processing applications for all Medi-Cal administered programs when first enrolling individuals in Medi-Cal and automatic enrollment to LIS for Medicare enrollees that qualify for full-scope Medi-Cal.
Goal 3: Enhance collaboration between local Area Agency on Aging (AAA), State Health Insurance Assistance Program, and Aging and Disability Resource Connection (ADRC) networks to increase access to benefits and services for Medicare beneficiaries with the greatest economic and social needs.	
<p>Increase collaboration with ADRC partner organizations</p> <ul style="list-style-type: none"> • Identify 2 organizations for potential collaboration to provide education and counseling on low-income assistance programs; • Conduct 2 outreach events at each of these 2 organizations or other venues, hosted by these organizations. 	<ul style="list-style-type: none"> • Identified 1 organization to provide Medicare-related information. • Conducted education seminar for 1 organization.
<p>Create increased awareness of Medicare preventive services through collaboration with AAA and ADRC.</p> <ul style="list-style-type: none"> • Conduct 1 education session specific to preventive services at each of the 2 identified ADRC partner organizations. 	<ul style="list-style-type: none"> • Seminars scheduled, or will be scheduled, in the April to August timeframe.