



AGENDA STAFF REPORT

Control: 26001919

MEETING DATE: 10/27/2026
LEGAL ENTITY TAKING ACTION: Board of Supervisors
BOARD OF SUPERVISORS DISTRICT(S): All Districts
SUBMITTING AGENCY/DEPARTMENT: County Executive Office
DEPARTMENT CONTACT PERSON(S): Ed Althof, 714-834-3069
Thuy Vu-Le, 714-834-2453

SUBJECT: Approve Contract Amendment with Science Applications International Corporation

CEO CONCUR

Concur

COUNTY COUNSEL REVIEW

Approve agreement to form

CLERK OF THE BOARD

DISCUSSION

3 Votes Board Majority

Budgeted: Yes

Current Year Cost: See Financial
Impact Section

Annual Cost: See Financial
Impact Section

Staffing Impact: No

Current Fiscal Year

Funding Source: Fund 289 - OCIT
Countywide Services: 100%

Sole Source: No

**County Audit in Last 3
years:** No

Revenue: N/A

Levine Act Review

Completed? Yes

Prior Board Action: See Attachment B

RECOMMENDED ACTION(S):

Authorize the County Chief Information Officer or designee to execute Amendment Number 12 to the Master Services Agreement by and between the County of Orange and Science Applications International Corporation for Managed Services Network, Voice and Security Services, to increase the reserved dollars for work orders by \$1,400,000 from \$18,600,000 to \$20,000,000, for a new estimated cumulative agreement total of \$217,382,867, and incorporate administrative changes.

SUMMARY:

Approval of Amendment Number 12 to the Master Services Agreement (MA-017-19010750) with Science Applications International Corporation for Network, Voice and Security Services to increase the reserved dollars will allow for work orders for information technology services in support of critical Countywide projects.

BACKGROUND INFORMATION:

The County of Orange currently has a master services agreement with Science Applications International Corporation (SAIC) for network, voice and security services (MA-017-19010750) (NVS Contract). See Attachment B for prior Board of Supervisors (Board) actions for this contract.

The contract with SAIC includes provisions that enable the County to purchase additional related services through Work Orders for Optional Work. Type 1 Work Orders are those with a preliminary value to County which is equal to or less than the amount listed in the then current County Contract Policy Manual (CPM) §3.3-102(1)(a) (currently \$200,000) and do not require Board approval. Type 2 Work Orders are those with a preliminary value to County which exceeds the amount listed in the then current CPM §3.3-102(1)(a) and require Board approval.

Amendment Number 12 to the NVS Contract

Orange County Information Technology (OCIT) is requesting approval of Amendment Number 12 (Attachment A) to: (1) Increase the reserved dollars by \$1,400,000 to cover upcoming critical information technology services work orders; and (2) Incorporate administrative changes to the contract.

Your honorable Board authorized an increase to the Reserved Dollars in December 2025 in the amount of \$3.6M, which included appropriations for a work order in the amount of approximately \$2.2M in support of the migration of the County's on-premises voice infrastructure to a new cloud calling solution. In May 2026, the Board approved work order renewals, as part of the annual process, in the amount of approximately \$1.1M for Fiscal Year 2026-2027. Since May 2026, OCIT has executed numerous work orders for various departments and Countywide projects totaling approximately \$819K. These projects include:

- JWA's Common Use Passenger Processing System upgrade and firewall migration projects
- OCPW's capital IT projects – for project management and network design support
- Countywide projects for shared services after hours support, the migration of the IP address management software and the migration of firewall systems

At this time, OCIT is requesting an increase to the Reserved Dollars by \$1.4M to cover work orders for anticipated upcoming projects for various departments, including: an HCA move, the BeWell campuses network implementations, additional OCPW capital IT projects and migration of the County's on-premise contact centers voice infrastructure to the new cloud infrastructure. The Reserved Dollars amount also includes a placeholder for unknown projects that may arise between now and the end of the current fiscal year.

Lastly, the following are the administrative updates and changes needed to keep the contract and Services current.

- NVS MSA – Updates Section 12.8 (Background Investigation) to reference the correct exhibit and updates the contact information in Section 39 (Notices).
- Exhibit A.1 (Integrated Requirements FSA) – Updates the firewall original equipment manufacturer information in Section 3.7.2.2 (BAU Characteristics).
- Exhibit C (Service Management & Life Cycle Services Tools) – Updates the "Product Name" for firewall and security intrusion "Processes".
- Exhibit F (Invoicing Requirements) – Updates the County fixed asset value from \$5,000 to \$10,000.
- Exhibit L.1 (County Locations and Locations Tiers) – Revises the list to add and remove County locations.
- Exhibit P.2 (Pricing Limits) – Increases the Reserved Dollars for Optional Work by \$1.4M for a new total of \$20M.

- Exhibit R – Updates the report frequency for report #41 (MDF/IDF Site Inspection) from “Twice annually” to “Annually”.
- Exhibit U (Background Information) – Deletes and replaces the language in the exhibit.
- Exhibit X (Definitions) – Deletes the duplicated definition for “R-Y-G Notifications”.
- Exhibit Y (Approved Subcontractors) – Updates the list to reflect the most current list of subcontractors.

The Contractor’s performance has been confirmed as satisfactory. OCIT has verified there are no concerns that must be addressed with respect to Contractor’s ownership/name, litigation status or conflicts with County interests.

The contract includes subcontractors. See Attachments C for information regarding subcontractors and Contract Summary Form.

The Orange County Preference Policy is not applicable to this contract amendment.

FINANCIAL IMPACT:

The table below shows the contract value for the NVS Contract, comparing to the previous Amendment Number 11 amounts to the proposed Amendment Number 12. The variance shows an increase of \$1,400,000 to the Contract value for Reserved Dollars for Optional Work (work orders).

Contract Year	Amendment No. 11	Proposed Amendment No. 12	Difference: Amendment 11 vs. Amendment 12
Transition-In Fees	\$ 6,235,000	\$ 6,235,000	\$ -
Sheriff Voice Refresh Project	657,900	657,900	-
Contract Year 1 (thru FY19-20)	17,440,635	17,440,635	-
Contract Year 2 (FY20-21)	13,249,476	13,249,476	-
Contract Year 3 (FY21-22)	13,555,640	13,555,640	-
Contract Year 4 (FY22-23)	13,610,060	13,610,060	-
Contract Year 5 (FY23-24)	13,819,542	13,819,542	-
Contract Year 6 (FY24-25)	15,003,960	15,003,960	-
Contract Year 7 (FY25-26)	13,763,450	13,763,450	-
Contract Year 8 (FY26-27)	13,831,294	13,831,294	-
Contract Year 9 (FY27-28) - Extension	14,356,870	14,356,870	-
Contract Year 10 (FY28-29) - Extension	14,786,937	14,786,937	-
Contract Year 11 (FY29-30) - Extension	15,229,893	15,229,893	-
Contract Year 12 (FY30-31) - Extension	15,686,136	15,686,136	-
Contract Year 13 (FY31-32) - Extension	16,156,074	16,156,074	-
Reserved Dollars for Optional Work	18,600,000	20,000,000	1,400,000
Total Est. Cumulative Contract Value	\$ 215,982,867	\$ 217,382,867	\$ 1,400,000

Please note that the actual financial impact will be dependent upon the County's actual service usage for the various work orders, and departments will be charged back for the support for their projects. Appropriations and Revenue for the proposed increase are included in the FY 2026-27 Budget for Fund 289 - OCIT Countywide Services. The contract contains language allowing the County to terminate the agreement, reduce the level of services, and/or renegotiate the levels of services to be provided.

STAFFING IMPACT:

N/A

REVIEWING AGENCIES/DEPARTMENTS:

N/A

ATTACHMENTS:

Attachment A - NVS Master Services Agreement Number 12

Attachment B - NVS Prior Board Action

Attachment C - NVS Contract Summary Form