



APPLICATION FOR COUNTY OF ORANGE BOARD, COMMISSION OR COMMITTEE

(FOR COUNTY USE ONLY)

Return to: Clerk of the Board of Supervisors 333 West Santa Ana Blvd., Suite 465 Santa Ana, California 92701 Website: www.ocgov.com/gov/cob/

Instructions: Please complete each section below. Be sure to enter the title of the Board, Commission or Committee for which you desire consideration. For information or assistance, please contact the Clerk of the Board of Supervisor's Office at (714) 834-2206. Please print in ink or type. This application shall be maintained for a period of 1 year. After one year, it is necessary to file a new application for another year of eligibility.

BOARD, COMMISSION, OR COMMITTEE TO WHICH YOU ARE APPLYING FOR MEMBERSHIP:

OC Workforce Development Board

SUPERVISORIAL DISTRICT IN WHICH YOU RESIDE: [] First [] Second [] Third [x] Fourth [] Fifth

APPLICANT NAME AND RESIDENCE ADDRESS:

Tricia Nguyen (First Name, Middle Name, Last Name)

Street Address, City, State, Zip Code

Home Phone Number, Cell Phone Number

Email Address

CURRENT EMPLOYER:

OCCUPATION/JOB TITLE:

BUSINESS ADDRESS:

BUSINESS PHONE NUMBER:

ARE YOU A CITIZEN OF THE UNITED STATES: [x] YES [] NO

NAME OF COUNTRY OF CITIZENSHIP: United States of America

ARE YOU A REGISTERED VOTER? [x] YES [] NO

IF YES, NAME COUNTY YOU ARE REGISTERED IN: Orange County

EMPLOYMENT HISTORY: Please attach a resume to this application and provide any information that would be helpful in evaluating your application.

LIST ALL CURRENT PROFESSIONAL OR COMMUNITY ORGANIZATIONS AND SOCIETIES OF WHICH YOU ARE A MEMBER.

| <u>ORGANIZATION/SOCIETY</u> | <u>FROM (MO./YR.)</u> | <u>TO (MO./YR.)</u> |
|---|-----------------------|---------------------|
| Coalition of Orange County Community Health Centers | 07/25 | 06/29 |
| _____ | _____ | _____ |
| _____ | _____ | _____ |

WITHIN THE LAST FIVE YEARS, HAVE YOU BEEN AFFILIATED WITH ANY BUSINESS OR NONPROFIT AGENCY(IES)? YES NO

DO YOU OWN REAL OR PERSONAL PROPERTY OR HAVE FINANCIAL HOLDING WHICH MIGHT PRESENT A POTENTIAL CONFLICT OF INTEREST? YES NO

HAVE YOU BEEN CONVICTED OF A FELONY OR MISDEMEANOR CRIME SINCE YOUR 18TH BIRTHDAY, EXCLUDING ARRESTS OR DETENTIONS THAT DID NOT RESULT IN A CONVICTION; CONVICTIONS THAT HAVE BEEN JUDICIALLY DISMISSED, EXPUNGED OR ORDERED SEALED; AND CERTAIN MARIJUANA RELATED CONVICTIONS THAT ARE OLDER THAN TWO YEARS, AS LISTED IN CALIFORNIA LABOR CODE § 432.8 (INCLUDING VIOLATIONS OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 11357(B) AND (C), 11360(C) 11364, 11365 AND 11550 – AS THEY RELATE TO MARIJUANA)? YES NO

IF YES, PLEASE EXPLAIN AND ATTACH ADDITIONAL SHEETS, IF NECESSARY.

PLEASE BRIEFLY EXPLAIN WHY YOU WISH TO SERVE ON THIS BOARD, COMMITTEE, OR COMMISSION. ATTACH ADDITIONAL SHEETS, IF NECESSARY.

I want to serve on the local Workforce Development Board because I see firsthand how health, employment, and economic stability are deeply connected in the community. As the CEO of a Federal Qualified Health Center, I work with individuals and families who face barriers to health care and career opportunities.

DATE: 03/31/2026 APPLICANTS SIGNATURE:  Signed by:
 0576B1ED28B35496...

CLERK OF THE BOARD OF SUPERVISORS USE ONLY – DO NOT WRITE BELOW THIS LINE

Date Received: _____ Received by: _____ Deputy Clerk of the Board of Supervisors

Date referred: _____

To: BOS District 1 BOS District 2 BOS District 3 BOS District 4 BOS District 5

All BOS BCC Contact Person Name _____

Tricia Nguyen, MPH - OCWDB Applicant

Application Continued

PLEASE BRIEFLY EXPLAIN WHY YOU WISH TO SERVE ON THIS BOARD, COMMITTEE, OR COMMISSION. ATTACH ADDITIONAL SHEETS, IF NECESSARY

I want to serve on the local Workforce Development Board because I see firsthand how health, employment, and economic stability are deeply connected in the community. As the CEO of a Federally Qualified Health Center, I work with individuals and families who face barriers to both care and career opportunities.

Serving on the Board would allow me to bring a frontline perspective and help align workforce strategies with the real needs of the community. Community health centers are often the first point of access for underserved and working families, which gives us direct insight into the barriers that affect both health and employment. I would welcome the opportunity to strengthen partnerships that expand access to sustainable pathways to quality jobs.

I am committed to contributing to a system that advances both health outcomes and economic mobility for the populations we serve. Because health centers operate at the intersection of community need and workforce challenge, I believe it is critical to bring the voice and lived experiences of the community into this space. Doing so can help ensure workforce strategies are responsive, equitable, and connected to long-term opportunity.

TRICIA T. NGUYEN

SUMMARY OF QUALIFICATIONS

Results proven operations director with 20+ years of leadership experience and track record of success in improving business development, profitability, service, and quality for health care business. Strong and decisive operations leader with excellent analytical, organizational, team building, and planning skills. Maintain uncompromising focus on high quality standards and bottom-line profit improvement. Core knowledge/skills areas include:

Budgeting and Financial Management
HR Functions/Recruitment/Performance Management
New Business Development
Staff Training and Development
Full Profit and Loss Responsibility

Quality Assurance/Improvement Management
Key Programs and Operations Management
Facilities/Operations Revamping
Work Flow Planning
Safety Standards Compliance

PROFESSIONAL EXPERIENCE

Southland Integrated Services, Inc.
Chief Executive Officer

09/2008 – Present

Responsible for administrative, financial, and operations of Southland Integrated Services, Inc. (a non-profit organization since 1979) as the Chief Executive Officer. Southland is a 501- (c3) private, non-profit, community-based organization dedicated to providing comprehensive health, human, and economic development support services to Vietnamese Americans and immigrants in order to enable them to become active participating citizens in the main-stream society through empowerment and capacity-building. It is estimated that over the course of the last 30 years, over 300,000 people have benefited from the programs/services of the agency.

Southland provides a variety of social, economic and cultural services, addressing the needs of the community over their complete life cycle from children to seniors. All services and programs are appropriately staffed and served by professionals who are bilingual and bicultural.

Southland serves over 5,000 residents each year through being a Federally Qualified Health Center (FQHC) in 2015. Southland provides comprehensive primary medical, dental care, behavioral health, acupuncture, health education and prevention, vaccination, pediatrics, women's health, and assist patients with Medical, Covered CA, Cal Fresh applications, food commodities, transportation, and other social services.

Nhan Hoa Comprehensive Health Care Clinic, CA
Executive Director

04/2004 – 01/2008

Responsible for strategic planning, capacity building, coordination of wellness programs, budgeting, quality assurance and improvement, evaluation, reporting, and quarterly presentations to executive staff and board of directors along with an annual performance evaluation. Administrative and fiscal responsibility of \$2.5 million annual operating budget, 23,000+ visits, managed 40+ staff & contractors and \$100,000 monthly payroll. Responsibilities included public relations, program management, grant and proposal writing, and fundraising. Also facilitated sponsorship of annual health fairs with over 1,000 participants, event planning for annual clinic celebration of over 300 guests, orchestrated the development of programs and strategies to impact the health of Asian and Pacific Islanders, and directed over 20 collaborating agencies and partnerships serving the Asian and Pacific Islander communities. Also oversaw the development of promotional materials for clinic events and activities and performed cost benefit and trend analysis.

Selected Contributions and Accomplishments

- Expanded the comprehensive health services that include women's health, primary care, mental health, vision, dental and health education from just primary care.

- Designed and instituted organizational changes that drove positive business growth from \$1 million to \$2.5 million in annual operating budget.
- Designed and implemented business plan and needs assessment
- Negotiated and implemented a cost reduction program with business vendors resulted in \$300,000 savings each year.
- Developed, maintained, and complied with audit standard protocols and procedures for a licensed community clinic.
- Proposal writing, management, and report writing on average of 20 proposals per year ranging from \$5,000 to \$500,000, attainment of approximately \$1,000,000.
- Developed and facilitated first fundraising efforts to local businesses in donations of \$30,000 annually.
- Increased work force from 21 staff to 43 staff and developed and implemented new customer service protocol.
- Handled all phases of accounting including budgeting and taxation, assisted in development to improve budget-to-actual measurements, and coordinated cash flow preparation and cash flow analysis/projection for committee meeting.
- Orchestrated a staff satisfaction program that reduced the turnover rate by 25%.
- Successfully facilitated flooding disaster with minimal disruption to the clinic daily operations.

COUNTY OF ORANGE HEALTH CARE AGENCY, Santa Ana, CA
Health Educator/Project Coordinator, Multi Ethnic Health Education Services

08/1998 – 03/2004

Developed, implemented, and evaluated health curriculum, professional and community presentations. Oversight and responsibility for the achievement and success of program goals, objectives, work plans, data collection, material development and technical assistance. Responsible for programmatic and budget-related tasks associated with the Refugee Preventive Health grant objectives. Accomplished project deliverables, implemented and monitored progress of the scope of work, designed and convened health provider trainings that include established and coordinated planning committees. Advocated for issues affecting health access for the clinic's target population. Served as community liaison and collaborator for Cancer Detection Section and local community agencies facilitate subcommittees, task forces and working groups for meetings and special health events.

Selected Contributions and Accomplishments

- Developed, managed, and evaluated several health and social education programs specifically tailored to the Vietnamese community.
- Conducted first Vietnamese community needs assessment, compile comprehensive community resources list, and evaluation that include research design, data collection and analysis.
- Orchestrated Vietnamese ethnic in-program development, strategic planning, outreach strategies that include distributing health education materials, capacity building and outreaching to local community-based organizations, faith communities, and schools in Orange County.
- Executive producer of health education brochures and author of numerous printed health articles.
- Presenter of American Public Health Association Conference (APHA) on hepatitis B radio outreach project for the Vietnamese population in Orange County.
- Hosted radio talk shows and served as a media spokesperson for the Vietnamese community in public health issues.

UNIVERSITY OF CALIFORNIA, Los Angeles, CA

09/1997 – 07/1998

Research Assistant, Department of Community Health Science

Assessed the TB research program at the University to develop and implement program protocols for an anti-tuberculosis drug compliance study. Identified and researched TB materials. Coordinated activities at study site, literature reviewed, data collection, inputting, and analysis.

EDUCATION

Masters of Public Health, University of California, Los Angeles

Bachelor of Arts in Psychology and Sociology, University of California, Riverside

OTHER SKILLS

- MBA Executive Training Certificate at University of California, Irvine
- LEAP--Leadership Education for Asian Pacific Islanders Leadership Training
- Orange County Superior Court Leadership Academy
- Proficient in Microsoft Office, typing of 65 words per minute, and expert in alpha and numeric keys
- Bilingual English/Vietnamese
- Areas of expertise—media and social marketing, human resources, fiscal management, strategic planning, program development, grant writing, fundraising, research and evaluation, media spokesperson, project facilitation.
- Unwavering persistence, a quick learner, highly developed work ethic, strong communication and decision-making skills, ability to handle multiple tasks simultaneously, flexibly adapt for a fast-paced, deadline-driven environment, an effective negotiator, reliable, detail-oriented, self-motivator and a visionary.

REFERENCES

References are available upon request.

Tricia Nguyen, MPH - OCWDB Applicant

Biography

PERSONAL BIO

I am the Chief Executive Officer of Southland Integrated Services, Inc. formerly known as Vietnamese Community of Orange County which was founded in 1979. In this role, I am responsible for the administration, financing and operations of the non-profit organization, which provides comprehensive health, mental health, social, transportation, and other supportive services to low-income residents in Orange County. I currently serve as Secretary on the Board of Coalition of Orange County Community Health Centers. I previously served on the Board of Directors for CalOptima from 2012 to 2016, and the Multi-Ethnic Collaborative of Community Agencies from 2020 to 2023. I hold a Master of Public Health degree from UCLA and have over twenty years of experience in nonprofit management and public health services.



MEMBERS

April 2, 2026

Supervisor Chaffee
400 W Civic Center Drive
Santa Ana, CA 92701

Dear Chair Chaffee,
I am writing to respectfully submit Tricia Nguyen for your consideration for appointment to the Orange County Workforce Development Board as your District 4 representative.

Ms. Nguyen lives in District 4 and brings strong leadership experience in the healthcare sector, one of the County's priority industries. As Chief Executive Officer of Southland Integrated Services, Inc., she offers valuable perspective on the connection between health, workforce access, and economic mobility, particularly for underserved communities in Orange County.

We believe she would be an outstanding addition to the Board and would bring meaningful insight to workforce discussions through both her community-based leadership and her representation of a priority industry.

Attached please find her application package for your review.

In addition, we have confirmed the following required attestations:
Residency: She lives in District 4 and her work serves Orange County.
Form 700: She will complete the annual Form 700.
Employer: There are no employer-related conflicts that would prevent her from serving.
Meetings: She is able to attend at least five meetings per year, including four quarterly meetings and one committee meeting, and understands that three absences result in automatic removal.

Please let me know if you need any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ryan Yamamoto', is written over a white background.

Ryan Yamamoto
Chief Operating Officer
Coalition of Orange County Community Health Centers