

Contract Summary Form

OC Expediter Requisition #: 1817407

Kaiser Foundation Health Plan, Inc.

SUMMARY OF SIGNIFICANT CHANGES

1. Term: Extended for one (1) one-year term (to December 31, 2027). Page 4

SUBCONTRACTORS

This contract includes the following subcontractors or pass through to other providers.

Subcontractor Name	Service(s)	Amount
Accenture International Limited	Business Process Outsource (BPO) - Claims auditing and Coordination of Benefits (COB) Specialist, Nurse Clinicians', and Clinical Review of claims, Grievances and Appeals for CA market	Unknown
Tata Consulting Services (TCS)	Software development services, software maintenance services, software support services, software testing services, and staff augmentation services.	Unknown

CONTRACT OPERATING EXPENSES

Financial/Payment Terms

1. Premium payment will be based upon the number of subscribers and associated rate as provided by the County to the Contractor on the monthly Premium Report. Payment for the month will be made on or before the 30th day of each month, representing payment for services provided in the current month, i.e., payment for the month of January will be paid by January 30th.
2. The effective date for mid-month enrollments due to a qualified life event for birth/adoption will be the date of birth/adoption. Premiums for mid-month enrollments before or on the 15th of the month will be charged the full month and enrollments after the 15th of the month will be charged first of the month following enrollment.
3. Quotes for annual rates will be net of commissions.
4. Contractor will allow for 45 days grace period for payment and premiums.

5. Contractor will allow for retroactive adjustments for eligibility changes.
6. Contractor agrees to not increase premium rates except on the policy anniversary. Contractor reserves the right to modify the rates and benefits if Contractor receives further clarification of Federal Health Care Reform requirements, or to incorporate other applicable Federal Health Care Reform requirements. In addition, Contractor reserves the right to make any change in these rates and benefits due to changes in State or Federal legislation or regulatory action. Should this occur, Contractor will work with the County of Orange to determine next steps.
7. Travel, travel time, and other related expenses will not to be charged to the County.

Credits/Reimbursement

Contractor will provide the following support and all available credits, including but not limited to communication, wellness and implementation credits and/or onsite support.

1. Contractor will provide an annual Wellness Credit for programs such as the Onsite Wellness and Fitness Center, Biometric Screenings, Chronic Condition Management vendor and other general wellness programs.

Annual Funding	Year 1 2024	Year 2 2025	Year 3 2026	Year 4, if renewed 2027	Year 5, if renewed 2028
Wellness Credit	\$100,000	\$100,000	\$100,000	\$100,000	\$100,000
Open Enrollment Communication	\$65,000	\$65,000	\$65,000	\$65,000	\$65,000

2. Annual Open Enrollment Communication Support: The Contractor will pay their pro-rata share of the cost OE communication development and distribution and not exceed \$65,000.
3. Contractor will provide six webinar health classes in 2024. Future classes will be evaluated and approved on a yearly basis.