



# AGENDA STAFF REPORT

Control: 26001275

**MEETING DATE:** 05/19/2026

**LEGAL ENTITY TAKING ACTION:** Board of Supervisors

**BOARD OF SUPERVISORS DISTRICT(S):** All Districts

**SUBMITTING AGENCY/DEPARTMENT:** County Executive Office

**DEPARTMENT CONTACT PERSON(S):** KC Roestenberg, 714-567-5075  
Ed Althof, 714-834-3069

**SUBJECT:** Approve Contract Amendment with Science Applications International Corporation

CEO CONCUR	COUNTY COUNSEL REVIEW	CLERK OF THE BOARD
Concur	Approve agreement to form	DISCUSSION
		3 Votes Board Majority

<b>Budgeted:</b> Yes	<b>Current Year Cost:</b> See Financial Impact Section	<b>Annual Cost:</b> See Financial Impact Section
<b>Staffing Impact:</b> No	<b>Funding Source:</b> Fund 289 - OCIT Countywide Services: 100%	<b>Sole Source:</b> No
<b>Current Fiscal Year Revenue:</b> N/A		<b>County Audit in Last 3 years:</b> No

**Levine Act Review**

**Completed?** Yes

**Prior Board Action:** See Attachments B and O

**RECOMMENDED ACTION(S):**

1. Authorize the County Chief Information Officer or designee to execute Amendment Number 25 to the Master Services Agreement by and between the County of Orange and Science Applications International Corporation for Data Center Operations, Service Desk, Desktop Support and Applications Services, to terminate Enterprise Mobile Device Management Services, reduce fee for Desktop/Laptop Support Services, and incorporate other administrative changes to the Agreement, reflecting a decrease of \$5,503,663 in the cumulative agreement value, for a new estimated cumulative total of \$358,396,627.
2. Authorize the County Chief Information Officer or designee to execute Amendment #10 to Type 2 Work Order Number CY7-001 under the contract for Data Center, Desktop, Applications and Service Desk Services with Science Applications International Corporation, for services to provide ad hoc Data Center server and eDiscovery support for the County, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$1,110,120, for a total not to exceed amount of \$5,429,621.
3. Authorize the County Chief Information Officer or designee to execute Amendment #8 to Type 2 Work Order Number CY7-006 under the contract for Data Center, Desktop, Applications and Service Desk Services with Science Applications International Corporation, for operations and

maintenance support services for the Microsoft Identity Manager and the Orange County Identity systems, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$576,060, for a total not to exceed amount of \$3,834,369.

4. Authorize the County Chief Information Officer or designee to execute Amendment #8 to Type 2 Work Order Number CY7-008 under the contract for Data Center, Desktop, Applications and Service Desk Services with Science Applications International Corporation, for a data center services in support of the Orange County Assessor Department, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$18,745, for a total not to exceed amount of \$218,738.
5. Authorize the County Chief Information Officer or designee to execute Amendment #5 to Type 2 Work Order Number CY8-010 under the contract for Data Center, Desktop, Applications and Service Desk Services with Science Applications International Corporation, for a Badging Specialist in support of the County badge software and badge access services, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$101,260, for a total not to exceed amount of \$514,504.
6. Authorize the County Chief Information Officer or designee to execute Amendment #4 to Type 2 Work Order Number CY9-011 under the contract for Data Center, Desktop, Applications and Service Desk Services with Science Applications International Corporation, for a Storage Management Engineer for IT storage management in support of Orange County Sheriff's Department, to extend the work order end date from June 30, 2025, to June 30, 2026, reflecting an increase of \$139,788, for a total not to exceed amount of \$972,720.
7. Authorize the County Chief Information Officer or designee to execute Amendment #3 to Type 2 Work Order Number CY10-009 under the contract for Data Center, Desktop, Applications and Service Desk Services with Science Applications International Corporation, for a Site Support Technician to provide Services in support of Board of Supervisors and County Executive Office, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$62,310, for a total not to exceed amount of \$212,885.
8. Authorize the County Chief Information Officer or designee to execute Amendment #2 to Type 2 Work Order Number CY11-008 under the contract for Data Center, Desktop, Applications and Service Desk Services with Science Applications International Corporation, for a Business Analyst to provide subject matter expertise related to various projects in support of Human Resources Services, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$187,720, for a total not to exceed amount of \$487,272.
9. Authorize the County Chief Information Officer or designee to execute Amendment #4 to Type 2 Work Order Number NCY4-010 under the contract for Managed Services Network, Voice and Security Services with Science Applications International Corporation, for a Network Design Engineer in support of Orange County Sheriff's Department, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$377,416, for a total not to exceed amount of \$1,324,012.
10. Authorize the County Chief Information Officer or designee to execute Amendment #4 to Type 2 Work Order Number NCY4-016 under the contract for Managed Services Network, Voice and

Security Services with Science Applications International Corporation, for a Cyber Security/Threat Analyst resource in support of Orange County Sheriff's Department, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$247,616, for a total not to exceed amount of \$1,105,512.

11. Authorize the County Chief Information Officer or designee to execute Amendment #2 to Type 2 Work Order Number NCY5-018 under the contract for Managed Services Network, Voice and Security Services with Science Applications International Corporation, for a Cyber Security/Threat Analyst resource in support of additional Security Operations Center services, to extend the work order end date from June 30, 2026, to June 30, 2027, reflecting an increase of \$144,686, for a total not to exceed amount of \$452,143.
12. Authorize the County Chief Information Officer or designee to execute Amendment #1 to Type 2 Work Order Number NCY7-005 under the contract for Managed Services Network, Voice and Security Services with Science Applications International Corporation, for a Project Manager and Network Design Engineer resources in support of Orange County Public Works capital projects, to extend the work order end date from June 30, 2026, to August 31, 2027, reflecting an increase of \$325,559, for a total not to exceed amount of \$492,119.

#### **SUMMARY:**

Approval of Amendment Number 25 to the Master Services Agreement with Science Applications International Corporation for Data Center, Desktop, Applications and Service Desk Services to (1) Terminate Enterprise Mobile Device Management Services, reduce fee for Desktop/Laptop Support Services, incorporate other administrative changes and approval of Work Orders; and (2) authorize amendments to various Work Orders under the Managed Services Network, Voice and Security Services Agreement will allow Science Applications International Corporation to continue supporting the County on various information technology projects and services.

#### **BACKGROUND INFORMATION:**

The County of Orange currently has two master services agreements with Science Applications International Corporation (SAIC) for (1) Data Center, Desktop, Applications and Service Desk Services (MA-017-13011864) (DDAS Contract); and (2) Managed Services Network, Voice and Security Services (MA-017-19010750) (NVS Contract). See Attachments B and O for prior Board of Supervisors (Board) actions for these contracts.

The contracts with SAIC include provisions that enable the County to purchase additional related services through Work Orders for Optional Work. Type 1 Work Orders are those with a preliminary value to County which is equal to or less than the amount listed in the then current County Contract Policy Manual (CPM) §3.3-102(1)(a) (currently \$200,000) and do not require Board approval. Type 2 Work Orders are those with a preliminary value to County which exceeds the amount listed in the then current CPM §3.3-102(1)(a) and require Board approval.

#### **Amendment Number 25 to the DDAS Contract**

Orange County Information Technology (OCIT) is requesting approval of Amendment Number 25 (Attachment A) to: (1) Terminate Enterprise Mobile Device Management Services (Schedule 2B - Data

Center Services SOW); (2) Reduce fee for Desktop/Laptop Support Services (Appendix 3.1 to Schedule 3 SOW Pricing Appendix); and (3) Incorporate the following administrative changes to the contract:

- DDAS MSA - Adds Section 20.10 (Exhibit 7 Safeguarding Contract Language of IRS Publication 1075) and updates Section 27.4 (Notices to a Party) – SAIC’s contact information.
- Schedule 2E (Desktop Support SOW) - Updates mobile device support services to County responsibility.
- Appendix 4.1 to Schedule 4 (Service Level Requirements and Weighting Factors) - Revises the Service Level Requirements (SLRs) Measurement, Interval and/or Weighting Factors for SLRs 20, 60, 65, 74 and 74.1.
- Attachment A (SOW Definitions) - Updates the definition for “Priority Level 1, 2, 3 and 4”.
- Attachment Q (Definitions) - Adds definitions for “IMACD” and “Manage”.

**DDAS Type 2 Work Orders**

The table below includes the Type 2 Work Orders requested for Board approval, to extend the service dates to cover the term of July 1, 2026, through June 30, 2027, so that the resources can continue to support the County.

	<b>Work Order Number</b>	<b>Requesting Department</b>	<b>Description</b>	<b>Estimated Not to Exceed Value</b>
1.	CY7-001 Amendment #10	Orange County Information Technology (OCIT) (Countywide)	- Provides ad hoc Data Center server and eDiscovery support for the County. - Amendment #10 increases the work order value, due to the period of performance extension, by \$1,110,120.	\$5,429,621
2.	CY7-006 Amendment #8	OCIT (Countywide)	- Provides operations and maintenance support Services for the Microsoft Identity Manager and the Orange County Identity systems. - Amendment #8 increases the work order value, due to the period of performance extension, by \$576,060.	\$3,834,369
3.	CY7-008 Amendment #8	Orange County Assessor Department (Assessor)	- Provides data center support for Assessor’s ATSII hardware. - Amendment #8 increases the work order value, due to the period of performance extension, by \$18,745.	\$218,738
4.	CY8-010 Amendment #5	OCIT (Countywide)	- Provides support for badge software and badge access services. - Amendment #5 increases the work order value, due to the period of performance extension, by \$101,260.	\$514,504
5.	CY9-011 Amendment #4	Orange County Sheriff's Department (OCSD)	- Provides a storage management engineer resource.	\$972,720

			- Amendment #4 increases the work order value, due to the period of performance extension, by \$139,788.	
6.	CY10-009 Amendment #3	Board of Supervisors and County Executive Office	- Provides a part-time site support technician resource. - Amendment #3 increases the work order value, due to the period of performance extension, by \$62,310.	\$212,885
7.	CY11-008 Amendment #2	Human Resources Services	- Provides a business analyst resource. - Amendment #2 increases the work order value, due to the period of performance extension, by \$187,720.	\$487,272

**NVS Type 2 Work Orders**

OCIT is also requesting Board approval to execute the following Type 2 Work Orders:

	<b>Work Order Number</b>	<b>Requesting Department</b>	<b>Description</b>	<b>Estimated Not to Exceed Value</b>
1.	NCY4-010 Amendment #4	OCSD	- Provides a network design engineer resource. - Amendment #4 increases the work order value, due to the period of performance extension, by \$377,416.	\$1,324,012
2.	NCY4-016 Amendment #4	OCSD	- Provides a cyber security/threat analyst resource. - Amendment #4 increases the work order value, due to the period of performance extension, by \$247,616.	\$1,105,512
3.	NCY5-018 Amendment #2	OCIT (Countywide)	- Provides a cyber security/threat analyst resource. - Amendment #2 increases the work order value, due to the period of performance extension, by \$144,686.	\$452,143
4.	NCY7-005 Amendment #1	Orange County Public Works	- Provides a project manager and network design engineer resources. - Amendment #1 increases the work order value, due to the period of performance extension, by \$325,559. - The term extension for this Work Order is through August 31, 2027.	\$492,119

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The Contractor's performance has been confirmed as satisfactory. OCIT has verified there are no concerns that must be addressed with respect to Contractor's ownership/name, litigation status or conflicts with County interests.

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The contracts include subcontractors. See Attachments C and P for information regarding subcontractors and Contract Summary Form.

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The Orange County Preference Policy is not applicable to this contract amendment.

**FINANCIAL IMPACT:**

**Amendment Number 25 to the DDAS Contract**

The table below shows the contract value for the DDAS Contract, comparing to the previous Amendment Number 24 amounts to the proposed Amendment Number 25.

<b>Contract Year</b>	<b>Amendment No. 24 After Discounts</b>	<b>Proposed Amendment No. 25 After Discounts</b>	<b>Difference: Amendment 24 After Discounts vs. Amendment 25 After Discounts</b>
Transition Fees	\$ 3,572,510	\$ 3,572,510	\$ -
Contract Years 1 thru 8a (thru FY20-21)	124,494,178	124,494,178	-
Contract Year 8b (FY21-22)	16,882,500	16,882,500	-
Contract Year 9 (FY22-23)	16,828,980	16,828,980	-
Contract Year 10 (FY23-24)	16,509,468	16,509,468	-
Contract Year 11 (FY24-25)	16,848,876	16,848,876	-
Contract Year 12 (FY25-26)	15,574,914	15,354,766	(220,148)
Contract Year 13 (FY26-27)	15,844,225	14,963,639	(880,586)
Contract Year 14 (FY27-28) - Extension	16,583,961	15,703,378	(880,583)
Contract Year 15 (FY28-29) - Extension	17,079,730	16,199,144	(880,586)
Contract Year 16 (FY29-30) - Extension	17,585,861	16,705,275	(880,586)
Contract Year 17 (FY30-31) - Extension	18,102,652	17,222,065	(880,587)
Contract Year 18 (FY31-32) - Extension	18,630,445	17,749,858	(880,587)
Reserved Dollars for Optional Work	49,361,990	49,361,990	-
<b>Total Est. Cumulative Contract Value</b>	<b>\$ 363,900,290</b>	<b>\$ 358,396,627</b>	<b>\$ (5,503,663)</b>

The decrease in contract value in the amount of \$5,503,663 is due to termination of the Enterprise Mobile Device Management Services and the reduction in the fee for Desktop/Laptop Support Services.

**DDAS Type 2 Work Orders**

The grand total for the proposed Type 2 Work Orders increase is \$2,196,003 and will be covered by the “Reserved Dollars” for Work Orders.

<b>Description</b>	<b>Amount</b>
Reserved Dollars for Work Orders	\$ 49,361,990
Work Orders Executed to Date	\$ (43,683,203)
<b>Balance of Reserved Dollars for Work Orders</b>	<b>\$ 5,678,787</b>

**NVS Type 2 Work Orders**

The grand total for the proposed Type 2 Work Orders increase is \$1,095,277 and is covered by the “Reserved Dollars” for Work Orders.

<b>Description</b>	<b>Amount</b>
Reserved Dollars for Work Orders	\$ 18,600,000
Work Orders Executed to Date	\$ (16,472,911)
<b>Balance of Reserved Dollars for Work Orders</b>	<b>\$ 2,127,089</b>

Approval of these Type 2 Work Orders will not increase the cumulative values for the DDAS Contract or NVS Contract. The County contemplated using the Reserved Dollars to cover these types of Work Orders and others that might be requested by OCIT or County departments for related services, project support, resources and support of moves to new County facilities.

Sufficient appropriations for the Type 2 Work Orders have been included in the FY 2026-27 for Fund 289, OCIT Countywide Services Fund. The costs of the Work Orders will be charged to OCIT and applicable departments receiving the services. The Contracts contain language allowing the County to terminate the agreement, terminate Work Orders upon providing SAIC with a three business days prior written notice, reduce the level of services and/or renegotiate the levels of services to be provided, for any reason, including availability of funding.

**STAFFING IMPACT:**

N/A

**REVIEWING AGENCIES/DEPARTMENTS:**

Assessor  
OC Public Works  
Sheriff-Coroner

**ATTACHMENTS:**

- Attachment A - DDAS Master Services Agreement Amendment Number 25
- Attachment B - DDAS Prior Board Action
- Attachment C - DDAS Contract Summary Form
- Attachment D - CY7-001 Data Center Ad-Hoc Server Support Amendment #10
- Attachment E - CY7-006 MIM and OCid Support Management Operational Support Amendment #8
- Attachment F - CY7-008 Support for Assessor ATSII Hardware Amendment #8
- Attachment G - CY8-010 Badge Access Support Staff Amendment #5
- Attachment H - CY9-011 OCSD Storage Engineer Support Amendment #4
- Attachment I - CY10-009 Board of Supervisors and County Executive Office Staff Support Amendment #4
- Attachment J - CY11-008 Human Resources Services Business Analyst Support Amendment #2
- Attachment K - NCY4-010 Orange County Sheriff Department Network Staff Support Amendment #4
- Attachment L - NCY4-016 Orange County Sheriff Department Security Staff Support Amendment #4
- Attachment M - NCY5-018 Security Operations Center Services Ongoing Support Amendment #2
- Attachment N - NCY7-005 OCPW Capital Projects Project Manager and Network Engineer Resources Amendment #1
- Attachment O - NVS Prior Board Action

