AGENDA STAFF REPORT

Control: 26001607

MEETING DATE:	11/17/2026
LEGAL ENTITY TAKING ACTION:	Board of Supervisors
BOARD OF SUPERVISORS DISTRICT(S):	All Districts
SUBMITTING AGENCY/DEPARTMENT:	County Executive Office
DEPARTMENT CONTACT PERSON(S):	John Nguyen, 714-285-5510 Calvin Wong, 714-285-5515

SUBJECT: Approve Amendment to Contract for Liability Claims Enterprise Database

CEO CONCUR	**COUNTY COUNSEL REVIEW**	**CLERK OF THE BOARD**
Concur	Approve agreement to form	DISCUSSION 3 Votes Board Majority
Budgeted: Yes	**Current Year Cost:** $65,919	**Annual Cost:** FY 2026-27 $114,710 FY 2027-28 $48,303
Staffing Impact: No		**Sole Source:** Yes
Current Fiscal Year Revenue: N/A	**Funding Source: Fund** 294: 100% (Property & Casualty Risk ISF)	**County Audit in Last 3 years:** No
Levine Act Review Completed? Yes		
Prior Board Action: 12/7/2021 #31		

RECOMMENDED ACTION(S):

Authorize the County Procurement Officer or Deputized designee to execute Amendment One to MA-017-22010011 with Riskonnect Inc. for Liability Claims Management Enterprise Information Systems Database Solution to increase funding by $228,932, for a new cumulative total not to exceed $800,001, and renew the Contract for one additional two-year term effective December 10, 2026, through December 9, 2028.

SUMMARY:

Approval of Amendment One with Riskonnect Inc. will allow CEO Risk Management to continue to manage the County's Liability Self-Insurance Program efficiently and effectively, while ensuring County costs remain as low as possible using pre-negotiated rates.

BACKGROUND INFORMATION:

Riskonnect Inc. has provided the Liability Claims Management System for CEO Risk Management since 2014. Initial setup and implementation of the Riskonnect system took extensive collaboration between the vendor, OC Information Technology (OCIT), and County Administrative personnel to develop the program as required and recommended by the County. The implemented system allows for management of

individual claims against the County and generates reports and statistics necessary to properly manage risk of loss Countywide. In addition to management of individual liability claims against the County by CEO Risk Management staff, County Departments are regularly provided with comprehensive and informative reports generated by the Riskonnect system regarding their loss activities and trends to aid in their loss prevention efforts. Departments are able to use this information to identify problem areas and high-cost claims and, if appropriate, implement operational changes in order to reduce both the frequency and severity of liability claims.

The Riskonnect system has also enabled CEO Risk Management to answer Public Records Act demands from the public, media and plaintiff attorneys more effectively. During the original negotiations of current contract MA-017-22010011, the option for one two-year term was approved by the Board on December 7, 2021.

The initial procurement process for the award to Riskonnect in 2013 was the result of a standard competitive bid (RFP-017-725001-RR). The Riskonnect system currently utilized by CEO Risk Management has been extensively customized and configured to County needs and workflows. Riskonnect is the developer of the original system and is the only vendor with knowledge of the database structure, workflow engine and communication mechanisms between the database and various applications within the program. Renewal of the contract will allow CEO Risk Management to work with Procurement to determine if there are other similar systems that will be meet County needs and pursue another competitive bid process.

The Orange County Preference Policy is not applicable to this contract amendment.

The Contractor's performance has been confirmed as satisfactory. CEO Risk Management has verified there are no concerns that must be addressed with respect to Contractor's ownership/name, litigation status or conflicts with County interests.

The contract is being presented for Board approval less than 30 days before the effective date due to negotiations of the final cost of services with the vendor. The signed contract was not received from the vendor in time to file for previous Board meetings.

This contract includes subcontractors. See Attachment B for information regarding subcontractors and Contract Summary Form

FINANCIAL IMPACT:
Appropriations for this Contract are included in Fund 294 FY 2026-27 Budget and will be included in the budgeting process for future years for Property & Casualty Risk ISF 294.

STAFFING IMPACT:
N/A

REVIEWING AGENCIES/DEPARTMENTS:
N/A

ATTACHMENTS:
Attachment A - MA-017-22010011 Amendment - Vendor-Signed Contract
Attachment B - Contract Summary Form MA-017-22010011 Amendment