



SUPPLEMENTAL AGENDA ITEM AGENDA STAFF REPORT

Control: 26001793

MEETING DATE: 09/15/2026

LEGAL ENTITY TAKING ACTION: Board of Supervisors

BOARD OF SUPERVISORS Board of Supervisors

DISTRICT(S):

SUBMITTING Vice Chair Katrina Foley

AGENCY/DEPARTMENT:

DEPARTMENT CONTACT District 5 Office, katrina.foley@bos5.oc.gov

PERSON(S): (714) 834-3550; Nick Anas, nick.anas@bos5.oc.gov

SUBJECT: Approve Second Amendment to Biometric Verification Services License

CEO CONCUR	COUNTY COUNSEL REVIEW	CLERK OF THE BOARD
N/A	Approve agreement to form	DISCUSSION
		3 Votes Board Majority

Budgeted: Yes	Current Year Cost: N/A	Annual Cost: N/A
Staffing Impact: No		Sole Source: No
Current Fiscal Year	Funding Source: N/A	County Audit in Last 3
Revenue: See Financial		years: No
Impact Section		
Levine Act Review		
Completed? Yes		
Prior Board Action: 6/24/2025 #55		

RECOMMENDED ACTION(S):

Approve and execute the Second Amendment to Biometric Verification Services License with Alclear, LLC, effective September 1, 2026, to extend the License term through September 23, 2028.

SUMMARY: Approval of the Second Amendment to Biometric Verification Services License with Alclear, LLC will extend the License's term and provide an additional option for expedited security screening for passengers at John Wayne Airport.

BACKGROUND INFORMATION: On June 24, 2025, the Board of Supervisors (Board) approved a Biometric Verification Services License (License) with Alclear, LLC (Clear) for a one-year pilot program at John Wayne Airport (JWA). On August 9, 2025, JWA executed the First Amendment to the License, revising the commencement date to September 24, 2025, through September 23, 2026.

Over the past year, Clear has been operating at the Terminal B security checkpoint, providing biometric identity verification services to JWA passengers. Passenger security screening generally consists of two

steps: verification of a passenger's identity and physical screening conducted by the Transportation Security Administration (TSA). Clear is a Registered Traveler Program that uses biometric technology, such as iris or fingerprint recognition, to verify a traveler's identity, allowing members to bypass the manual document-check process. Following identity verification, Clear members are directed to a modified screening process that does not require the removal of shoes, laptops, liquids, belts, or light jackets. Currently, Clear enrollment and verification services are conveniently located adjacent to the Terminal B security checkpoint, with representatives available to assist passengers.

JWA currently offers TSA PreCheck, which provides passengers with expedited physical screening. The addition of Clear has expanded the range of passenger screening options available at JWA, offering enhanced convenience, personalized service, and efficient identity verification. The pilot program has also generated revenue for JWA while allowing the County of Orange to evaluate the effectiveness and customer acceptance of a new passenger service before making a longer-term commitment. Clear remains the only expedited travel service provider approved by the Department of Homeland Security (DHS) to perform ticket document verification using biometric technology. Participation in Clear is optional and available through an annual membership fee of \$199.

Performance data from the pilot program demonstrates growing passenger utilization and positive customer experiences. During the first three full months of operation (October through December 2025), Clear averaged approximately 18,600 unique member verifications per month. In comparison, during the most recent three-month period (March through May 2026), average monthly verifications increased to approximately 22,400, reflecting an increase of more than 20 percent. Since commencing operations, Clear has averaged approximately 864 new member enrollments per month and has maintained an average lane experience score exceeding 94 percent. Customer feedback reported through Clear's monthly surveys has been consistently positive, with passengers citing the convenience and efficiency of the service. Survey responses have also indicated demand for expanded Clear services in Terminals A and C.

Given the positive results of the pilot program, JWA is requesting approval of the Second Amendment to extend the License term through September 23, 2028, and to revise the fee structure payable to JWA. The new term begins on September 1, before the first term expires on September 23, 2026, for ease of enforcement, rent calculation, and reconciliation of the new rent.

License Agreement Terms:

The Second Amendment will extend the License term two years and continue Clear's use of approximately 662 square feet of support space, together with four enrollment and four verification kiosks at Terminal B. The effective date of the amendment is September 1, 2026 and will extend the License term through September 23, 2028.

License Agreement Fees:

Under the current License, Clear pays terminal rates and charges for the use of terminal space, totaling approximately \$53,006 annually. In addition, Clear pays JWA a Unique Member Verification Fee (UMVF) of \$0.75 for each unique member verification conducted at JWA.

The Second Amendment will modify the UMVF structure. Clear will pay the greater of: 1) the Monthly UMVF calculated based on actual usage, or 2) a Minimum Monthly UMVF of \$18,750. The Minimum Monthly UMVF is based on 25,000 monthly member verifications at the current rate of \$0.75 per verification and establishes a guaranteed minimum monthly revenue stream for JWA.

Clear's Usage & Experience Reporting:

	Total Verifications	New Enrollments	Avg. Lane Experience
Sept. '25	3,980	163	92.4
Oct. '25	19,750	754	92.1
Nov. '25	17,300	702	92.7
Dec. '25	18,877	1109	93.6
Jan. '26	18,798	770	93.6
Feb. '26	19,637	778	93.9
March '26	22,252	1064	95.3
April '26	22,110	947	96.0
May '26	22,822	789	94.4

Compliance with CEQA: The proposed project was previously determined to be Categorically Exempt from CEQA pursuant to Section 15301 (Class 1 - Existing Facilities) of the CEQA Guidelines on June 24, 2025, when it was originally approved. CEQA Guidelines Section 15301 provides for the exemption of the leasing and licensing of public facilities involving negligible or no expansion of the existing use.

FINANCIAL IMPACT: The estimated revenue to JWA for Clear's two-year extension is \$557,946. Revenue for this License is included in the FY 2026-27 Budget for Airport Operating Fund 280 and will be included in the budgeting process for future years.

The County may terminate this License and all of its obligations hereunder with or without prior notice to Licensee. As a courtesy, the Airport Director will attempt to give 30 days' written notice to Licenses.

STAFFING IMPACT:

N/A

REVIEWING AGENCIES/DEPARTMENTS:

N/A

ATTACHMENTS:

Attachment A – Second Amendment to the Biometric Verification Services License with Alclear, LLC