



AGENDA STAFF REPORT

Control: 26001410

MEETING DATE: 09/15/2026
LEGAL ENTITY TAKING ACTION: Board of Supervisors
BOARD OF SUPERVISORS DISTRICT(S): All Districts
SUBMITTING AGENCY/DEPARTMENT: Health Care Agency
DEPARTMENT CONTACT PERSON(S): Veronica Kelley, 714-834-7024
Michelle Smith 714-834-6023

SUBJECT: Approve Contract for Children and Youth Full Service Partnership Services

CEO CONCUR	COUNTY COUNSEL REVIEW	CLERK OF THE BOARD
Concur	Approve agreement to form	DISCUSSION
		3 Votes Board Majority

Budgeted: Yes	Current Year Cost: \$30,000,000	Annual Cost: FY 2027-28 \$40,000,000 FY 2028-29 \$40,000,000
Staffing Impact: See Staffing Impact Section		Sole Source: No
Current Fiscal Year Revenue: See Financial Impact Section	Funding Source: See Financial Impact Section	County Audit in Last 3 years: No
Levine Act Review Completed? Yes		
Prior Board Action: N/A		

RECOMMENDED ACTION(S):

1. Approve the Master Contract and individual contracts with various providers for the provision of Children and Youth Full Service Partnership with High Fidelity Wraparound Services, effective October 16, 2026, through June 30, 2029, in an amount not to exceed \$110,000,000, renewable for one additional two-year term.
2. Approve the selection of and individual contract with New Alternatives, Inc. for Children and Youth Full Service Partnership with High Fidelity Wraparound Services, effective October 16, 2026, through June 30, 2029, renewable for one additional two-year term.
3. Approve the selection of and individual contract with Olive Crest for Children and Youth Full Service Partnership with High Fidelity Wraparound Services, effective October 16, 2026, through June 30, 2029, renewable for one additional two-year term.

4. Approve the selection of and individual contract with Pathways Community Services, LLC dba Clarvida for Children and Youth Full Service Partnership with High Fidelity Wraparound Services, effective October 16, 2026, through June 30, 2029, renewable for one additional two-year term.
5. Approve the selection of and individual contract with South Coast Children's Society, Inc. dba South Coast Community Services for Children and Youth Full Service Partnership with High Fidelity Wraparound Services, effective October 16, 2026, through June 30, 2029, renewable for one additional two-year term.
6. Pursuant to Contract Policy Manual Section 3.3-113, authorize the County Procurement Officer or Deputized designee to exercise a contingency contract cost increase, not to exceed \$3,291,666, which is 10 percent of the contract amount for the first year of the Master Contract, for the entire term of the Contract, including renewals, and within the scope of work set forth in the contracts. The use of this contingency contract increase is subject to approval requirements established by the County Procurement Officer.
7. Authorize the County Procurement Officer or Deputized designee to execute the Master Contract and individual Contracts, as referenced in the Recommended Actions above.

SUMMARY:

Approval of the Master Contract and individual contracts with New Alternatives Inc., Olive Crest, Pathways Community Services, LLC dba Clarvida, and South Coast Children's Society, Inc. dba South Coast Community Services for Children and Youth Full Service Partnership with High Fidelity Wraparound Services will provide intensive, evidence based, client driven services to children and youth 0-25 years of age, including those who have child welfare or juvenile justice system involvement.

BACKGROUND INFORMATION:

The Health Care Agency (HCA) released a Request for Proposals (RFP) in the County of Orange (County) online bidding system to solicit proposals from qualified providers to deliver Children and Youth Full Service Partnership (FSP) with High Fidelity Wraparound (HFW) Services to children and youth ages 0-25 who have Medi-Cal or are uninsured. The RFP closed March 13, 2026.

Respondents submitted to serve:

- Population A, the general population of children and youth 0-25 years of age, and/or
- Population B, system involved children and youth 0-25 years of age.

There were 10 respondents for Population A and 13 for Population B. One respondent was deemed non-responsive for Population B.

A standard evaluation panel of five subject matter experts, consisting of three external panelists, and two HCA panelists, evaluated the proposals. The evaluation and procurement process was completed prior to the Contract Policy Manual changes approved by the Honorable Board of Supervisors (Board).

The evaluation panel recommended award of contracts to New Alternatives Inc, Olive Crest, and South Coast Children's Society, Inc. dba South Coast Community Services (South Coast) to serve both Population A and B and Pathways Community Services, LLC dba Clarvida (Clarvida) to serve Population A only.

HCA received one protest which was denied by HCA and subsequently appealed to the County Procurement Office (CPO). CPO's office denied the request for appeal on August 4, 2026. The Orange County Preference Policy is not applicable to this Contract Award.

Scope of Services

As part of Behavioral Health Services Act Transformation, the California Department of Health Care Services (DHCS) requires counties to provide FSP services for youth under 21 using HFW, unless another evidence-based practice is more appropriate. For youth over 21, or for any youth who is not a good fit for HFW, DHCS also allows Intensive Case Management (ICM) as an approved alternative. Programs will offer both HFW and ICM so they can select the approach that best meets each client's clinical needs.

HFW and ICM are evidence-based practices that provide individualized, team-based and community-centered services that are family-driven, youth-guided and culturally responsive. HFW and ICM practices build on each client's strengths, needs and goals while coordinating behavioral health, physical health, education, child welfare, juvenile justice and other community supports. The goal is to improve functional outcomes and meet key performance indicators as defined by the State.

Contractors will provide medically necessary Specialty Mental Health Services consistent with the HFW and ICM practices, including assessment, treatment planning, individual, group and family therapy, rehabilitation services, medication support services, crisis intervention, intensive care coordination, case management, collateral services, transition planning and linkage to community resources. Services are primarily delivered in community settings and are available based on the individual needs of the client and family.

Performance Outcomes

Performance outcomes will center on meeting or exceeding standards for national and State-defined Network Adequacy and Behavioral Health Accountability Set measures, such as timely access to services, timely follow-up after emergency department or hospital visits, depression screenings that result in appropriate follow-up plans, and adherence to antipsychotic medications use and prescribing protocols. Contractors must also meet key performance indicators defined by the State for key HFW domains, such as improved school functioning, strengthened community and interpersonal functioning, increased caregiver confidence, stable living environments, and reduced justice involvement, inpatient admissions, emergency services and crisis stabilization. In addition, Contractors will be required to complete State mandated functional assessment tools and implement and maintain extensive data management and reporting practices, quality assurance methods and continuous improvement efforts. These standards are subject to revision and may be updated through forthcoming guidance from the State and/or County.

Contractors are required to follow all Medi-Cal regulations for services, billing and HCA standards for quality, responsiveness and family engagement.

HCA verified there are no concerns that must be addressed with respect to Contractor's ownership names, litigation status or conflicts with county interests.

HCA staff have conducted due diligence on the proposed Contractors.

Vendor	Reference Check A	Reference Check B	Reference Check C
New Alternatives, Inc.	SBCS Strengthening Communities	Orangewood Foundation	Family Support Network
Olive Crest	Orange County Social Services Agency	Riverside University Health System Behavioral Health	Los Angeles County Department of Mental Health
Clarvida	Los Angeles County Department of Mental Health	Kern County Behavioral Health & Recovery Services	211 San Diego
South Coast	Family Support Network	San Bernardino County Behavioral Health	Orange County Social Services Agency

The contracts with New Alternatives, Inc., Olive Crest, and Clarvida include subcontractors or pass through to other providers. See Attachment G for Contract Summary form.

HCA requests that the Board approve the Master Contract and individual contracts as referenced in the recommended actions.

FINANCIAL IMPACT:

Appropriations for this Contract are included in Budget Control 042 FY 2026-27 and will be included in the budgeting process for future years.

Funding Sources

State: 40% (Behavioral Health Services Act (BHSA))

Other: 60% (Federal Financial Participation Medi-Cal)

The proposed Contracts include provisions allowing HCA to terminate the Contracts, reduce the level of services, and/or renegotiate the levels of services provided, as necessary. This includes a notice that allows HCA adequate time to transition or terminate services to clients, if necessary.

STAFFING IMPACT:

An analysis was completed to verify the contract provides the county with persons specifically trained, experienced, expert and competent to perform the special services in accordance with the law.

REVIEWING AGENCIES/DEPARTMENTS:

N/A

ATTACHMENTS:

Attachment A - MA 042-26010348 for Children and Youth Full Service Partnership High Fidelity Wraparound Services

Attachment B – Individual Contract with New Alternatives, Inc.

Attachment C – Individual Contract with Olive Crest

Attachment D – Individual Contract with Pathways Community Services LLC dba Clarvida

Attachment E – Individual Contract with South Coast Children’s Society, Inc. dba South Coast Community Services

Attachment F- RFP Individual Scores Per Evaluation Criteria and Summarized Score Sheet

