



**AMENDMENT NO. 1  
TO  
CONTRACT NO. MA-042-25011085  
FOR  
988 CRISIS HOTLINE SERVICES**

This Amendment (“Amendment No. 1”) to Contract No. MA-042-25011085 for 988 Crisis Hotline Services is made and entered into on July 1, 2026 (“Effective Date”) between Didi Hirsch Psychiatric Service dba Didi Hirsch Mental Health Services (“Contractor”), with a place of business at 4760 S. Sepulveda Blvd., Culver City, CA 90230, and the County of Orange, a political subdivision of the State of California (“County”), through its Health Care Agency, with a place of business at 405 W. 5th St., Ste. 600, Santa Ana, CA 92701. Contractor and County may sometimes be referred to individually as “Party” or collectively as “Parties”.

**RECITALS**

WHEREAS, the Parties executed Contract MA-042-25011085 for 988 Crisis Hotline Services, effective July 1, 2025 through June 30, 2026, in an amount not to exceed \$550,000 (“Contract”); and

WHEREAS, the Parties now desire to enter into this Amendment No. 1 to renew the Contract for one year, effective July 1, 2026, through June 30, 2027, for County to continue receiving and Contractor to continue providing the services set forth in the Contract, and to amend Exhibit A of the Contract and add Exhibit D to the Contract.

NOW THEREFORE, Contractor and County agree to amend the Contract as follows:

1. The Contract is renewed for a one (1) year term, effective July 1, 2026 through June 30, 2027, in an amount not to exceed \$550,000 for this renewal term, for a revised cumulative total amount not to exceed \$1,100,000, on the amended terms and conditions.
2. Referenced Contract Provisions, Term provision and Amount Not to Exceed provision, of the Contract are deleted in their entirety and replaced with the following:

**“Term:** July 1, 2025 through June 30, 2027

Period One means the period from July 1, 2025 through June 30, 2026

Period Two means the period from July 1, 2026 through June 30, 2027

**Amount Not to Exceed:**

Period One Amount Not to Exceed:       \$ 550,000

Period Two Amount Not to Exceed:       550,000

TOTAL AMOUNT NOT TO EXCEED:       \$1,100,000”

3. Paragraph II. Alteration of Terms, Subparagraph A., of the Contract is deleted in its entirety and replaced with the following:

“A. This Contract, together with Exhibit A, B, C and D attached hereto and incorporated herein, fully express the complete understanding of COUNTY and CONTRACTOR with respect to the subject matter of this Contract.”

4. Exhibit A, Paragraph II Budget, Subparagraph A., of the Contract is deleted in its entirety and replaced with the following:

“A. COUNTY shall pay CONTRACTOR in accordance with the Payments Paragraph in this Exhibit A to the Contract and the following budgets, which are set forth for informational purposes only and may be adjusted by mutual agreement, in writing, by ADMINISTRATOR and CONTRACTOR.

	<u>PERIOD</u> <u>ONE</u>	<u>PERIOD</u> <u>TWO</u>	<u>TOTAL</u>
ADMINISTRATION			
Indirect	<u>\$71,739</u>	<u>\$71,739</u>	<u>\$143,478</u>
SUBTOTAL			
ADMINISTRATION	\$71,739	\$71,739	\$143,478
 PROGRAM COST			
Salaries	\$ 341,934	\$ 341,934	\$683,868
Benefits	68,387	68,387	136,774
Services and Supplies	<u>67,940</u>	<u>67,940</u>	<u>135,880</u>
SUBTOTAL PROGRAM	\$478,261	\$478,261	\$956,522
COST			
TOTAL GROSS COST	\$550,000	\$550,000	\$1,100,000
MHSA	<u>\$550,000</u>	<u>\$550,000</u>	<u>\$1,100,000</u>
TOTAL REVENUE	\$550,000	\$550,000	\$1,100,000
 TOTAL AMOUNT NOT TO EXCEED	\$550,000	\$550,000	\$1,100,000”

5. Exhibit D attached hereto is added to the Contract as Exhibit D

This Amendment No. 1 modifies the Contract, only as expressly set forth herein. Wherever there is a conflict in the terms or conditions between this Amendment No. 1 and the Contract, the terms and conditions of this Amendment No. 1 prevail. In all other respects, the terms and conditions of the Contract, not specifically changed by this Amendment No. 1 remain in full force and effect.

**SIGNATURE PAGE FOLLOWS**

**SIGNATURE PAGE**

IN WITNESS WHEREOF, the Parties have executed this Amendment No. 1. If Contractor is a corporation, Contractor shall provide two signatures as follows: 1) the first signature must be either the Chairman of the Board, the President, or any Vice President; 2) the second signature must be either the Secretary, an Assistant Secretary, the Chief Financial Officer, or any Assistant Treasurer. In the alternative, a single corporate signature is acceptable when accompanied by a corporate resolution or by-laws demonstrating the legal authority of the signature to bind the company.

**Contractor: Didi Hirsch Psychiatric Service dba Didi Hirsch Mental Health Services**

Lyn Morris	CEO
_____	_____
Print Name	Title
<small>DocuSigned by:</small> <i>Lyn Morris</i>	4/21/2026
_____	_____
Signature	Date

**County of Orange, a political subdivision of the State of California**

Purchasing Agent/Designee Authorized Signature:

_____	_____
Print Name	Title
_____	_____
Signature	Date

**APPROVED AS TO FORM**

Office of the County Counsel  
Orange County, California

Brittany McLean	Deputy County Counsel
_____	_____
Print Name	Title
<small>Signed by:</small> <i>Brittany McLean</i>	4/21/2026
_____	_____
Signature	Date

## Commission to End Homelessness Homeless Service System Pillars Attestation



### Background:

The Commission to End Homelessness developed the Homeless Service System Pillars Report, which includes four pillars – Prevention, Outreach & Supportive Services, Shelter, and Housing – that provide key interventions to assist individuals and families at risk of homelessness or experiencing homelessness. The Homeless Service System Pillars Report provides a definition and goal for each pillar thus establishing a collective understanding of the interventions, programming and outcomes expected for each pillar. Additionally, the Homeless Service System Pillars Report identifies the best practices, principles, and commitments to be followed by each Pillar.



On October 18, 2022, the Orange County Board of Supervisors received the Commission to End Homelessness' Homeless Service System Pillars Report and also directed the Homeless Service System Pillars Report be utilized as a framework in the design and development of programs that address the needs of individuals and families at risk of homelessness or experiencing homelessness across the County of Orange.

The Homeless Service System Pillars Report can be found here:

- Full Report - <https://ceo.ocgov.com/sites/ceo/files/2022-11/CEO-DCEO22-000856%20Attachment%20A.pdf>
- Summary Document - <https://ceo.ocgov.com/sites/ceo/files/2023-02/Pillars.pdf>

# Commission to End Homelessness Homeless Service System Pillars Attestation



### Providers shall Complete, Sign, and Submit with Contract Renewal:

Please select which of the Homeless Service System Pillar(s) that applies to the services being renewed:

- PREVENTION
- OUTREACH & SUPPORTIVE SERVICES
- SHELTER
- HOUSING

Please provide a brief description to outline how your contract renewal meets the best practices and guiding principles of the selected Homeless Service System Pillar(s). If additional space is needed, please attach separate pages to this form.

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Our services are grounded in evidence-based practices that align closely with the core principles outlined in the Pillars document, particularly around accessibility, quality and person-centered care. As part of the 988 Suicide & Crisis Lifeline, we provide 24/7, free, and confidential support via call, chat, and text to anyone experiencing emotional distress or suicidal crisis. Our counselors are trained in evidence-based interventions such as active listening, safety assessment, collaborative safety planning and de-escalation techniques, ensuring that each interaction prioritizes empathy, respect and the individual’s unique needs. We emphasize least-restrictive interventions and work collaboratively with help seekers to identify coping strategies, strengthen protective factors and connect to supports whenever possible.

We are also committed to equitable and inclusive care, including for individuals experiencing homelessness or housing instability. Our counselors are trained to understand the complex and intersecting needs of unhoused individuals and to provide support that is practical, respectful, and grounded in dignity. This includes helping help seekers problem-solve around immediate safety concerns, connecting them to local resources such as shelters, outreach teams, and basic needs services, and coordinating warm handoffs to community-based providers when appropriate. In alignment with best practices for quality and accountability, our program incorporates ongoing training, supervision and quality improvement processes, including regular contact monitoring and feedback to ensure fidelity to intervention models. Overall, our approach reflects a commitment to delivering consistent, high-quality crisis care that is trauma-informed, culturally responsive, and responsive to the needs of all individuals, regardless of housing status.

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# Commission to End Homelessness Homeless Service System Pillars Attestation



1. Provider recognizes the Commission to End Homelessness as an advisory body to the Orange County Board of Supervisors, was created to advise on policy and direction related to addressing homelessness in Orange County.

Initial     *CSA*    

2. Provider acknowledges that the Commission to End Homelessness created the Homeless Service System Pillars Report with the assistance of local and national industry experts and people with lived experience to establish a collective understanding of the interventions, programming and outcomes expected for each pillar. Additionally, the Homeless Service System Pillars Report also identifies the best practices, principles, and commitments to be followed by each Pillar.

Initial     *CSA*    

3. Provider acknowledges that the Homeless Service System Pillar Report was received and filed by the Orange County Board of Supervisors during the October 16, 2022, meeting. The Orange County Board of Supervisors directed the use of the Homeless Service System Pillars Report be utilized as a framework in the design and development of programs that address the needs of individuals and families at risk of homelessness or experiencing homelessness across the County of Orange.

Initial     *CSA*    

4. Provider recognizes that through the solicitation process for the proposed project, services must clearly demonstrate and meet the definition, goal, best practices, and guiding principles of the above checked Homeless Service System Pillar(s), based on the Commission to End Homelessness' Homeless Service System Pillars Report.

Initial     *CSA*    

5. Provider attests the contract renewal submitted meets the standards of identified best practices and guiding principles defined in the Commission to End Homelessness' Homeless Service System Pillar Report. Provider also acknowledges that they may be asked to report and/or demonstrate their adherence to the above stated at any point during the duration of the Contract.

    *Chris*      
(Signature Required)

    March 16, 2026      
(Date)