



AGENDA STAFF REPORT

Control: 26001653

MEETING DATE: 09/29/2026
LEGAL ENTITY TAKING ACTION: Board of Supervisors
BOARD OF SUPERVISORS DISTRICT(S): All Districts
SUBMITTING AGENCY/DEPARTMENT: County Executive Office
DEPARTMENT CONTACT PERSON(S): Douglas Becht, 714-834-2323
Zulima Lundy, 714-834-6805

SUBJECT: Renewal Contract for Corrections Cohort Care Coordination Services

CEO CONCUR

Concur

COUNTY COUNSEL REVIEW

Approve agreement to form

CLERK OF THE BOARD

DISCUSSION

3 Votes Board Majority

Budgeted: Yes

Current Year Cost: \$297,620

Annual Cost: N/A

Staffing Impact: No

Sole Source: No

Current Fiscal Year

Funding Source: General Funds: 100%

County Audit in Last 3

Revenue: N/A

years: No

Levine Act Review

Completed? Yes

Prior Board Action: 2/11/2025 #31, 2/7/2023 #21

RECOMMENDED ACTION(S):

Authorize the County Procurement Officer or Deputized designee to execute Amendment No. 4 to Contract with Project Kinship, Inc. for Corrections Cohort Care Coordination Services to increase the Contract in the amount of \$297,619, for a revised cumulative total amount not to exceed \$1,097,620, effective November 1, 2026, through June 30, 2027.

SUMMARY:

Approval of Amendment No. 4 to Contract with Project Kinship, Inc. will provide continued care coordination services in support of the County's efforts to reduce recidivism by focusing on individuals who are justice involved, high utilizers of the System of Care.

BACKGROUND INFORMATION:

Corrections Cohort Care Coordination Services (Program) help to engage and provide comprehensive care coordination to justice-involved individuals who are high utilizers of the System of Care in Orange County. Project Kinship, Inc. (Project Kinship) works with the County of Orange (County) to identify individuals who have been incarcerated four or more times within the last year, while ensuring they receive reentry support services upon their transition to the community.

Program provides comprehensive assistance to justice-involved individuals by linking them to the variety of resources designed to address the complex needs of this population and implements a "whatever it takes" approach to reduce and eliminate barriers to service engagement and participation. The Program is part of the Care Plus Program and offers enhanced care coordination to the participant as they navigate through the County's Systems of Care - Behavioral Health, Healthcare, Housing, Community Corrections, and Benefits and Support Services - to access appropriate services and ensure sustainability. The Program is facilitated through the innovative data integration platform Compass OC and the use of multidisciplinary team meetings. Compass OC enables secure data sharing between County departments and community-based organizations by pulling specific data elements from numerous County databases to create a holistic view of a client's program history and service utilization.

Prior Board of Supervisors (Board) Actions:

Board Date	Contract or Amendment	Term	Maximum Obligation	Board Action
2/7/2023	Regional Cooperative Agreement with Project Kinship for Services	January 10, 2023, through January 9, 2028	N/A	Approved as Recommended
2/11/2025	Contract with Project Kinship for Corrections Cohort Care Coordination Services	February 1, 2025, through October 31, 2026	\$800,000	Approved as Recommended
N/A	Amendment No. 1 to Contract with Project Kinship to amend contract number, vendor address, payment language and budget	February 1, 2025, through October 31, 2026	N/A	Deputy Purchasing Agent (DPA) Delegated Authority Administrative
N/A	Amendment No. 2 to Contract with Project Kinship to amend budget	February 1, 2025, through October 31, 2026	N/A	DPA Delegated Authority Administrative
N/A	Amendment No. 3 to Contract with Project Kinship to amend budget	February 1, 2025, through October 31, 2026	N/A	DPA Delegated Authority Administrative

The proposed Amendment will increase the funding to the Contract for continued Corrections Cohort Care Coordination Services through June 30, 2027.

Scope of Services:

The Scope of Services for the Amendment to the Contract with Project Kinship will at minimum include the following activities:

1. Targeted outreach and engagement to Participants of the Care Plus Program, working to build relationships that offer Care Coordination and support access to services and assistance programs, mainstream benefits, and other resources.
2. Contractor will provide linkages post-custody programs via "warm handoffs" to community care upon release with no lapse in the continuity of services.
3. Intake and assessment to determine the history of participation in other public service assistance programs and collection of required demographic information from Participants. Program must be able to assess and re-evaluate the Participant's assessed needs and make recommendations to appropriate supportive services that best meet the needs of the Participant.

4. Case management services to Participants that promote Care Coordination, addressing all the needs of the Participants with a focus on providing support with wraparound services that meet the Participant's needs. Case management services will be focused on furthering the progress towards the goals and objectives as outlined by the Care Plus Program.
5. Participation in joint case management with facility staff and community-based organizations.
6. Facilitate Transition Case Planning (TCP) for all participants, including connecting individuals to resources pre/post reentry, assisting in obtaining identification and securing available Government Benefits.
7. TCP will bridge in-custody and out-of-custody services and provide linkages to services in the following areas: education, housing, employment, Legal Aid, peer mentorship and basic needs.
8. Connections to Educational, Employment and Vocational Supports will include assistance with school and vocational program enrollment, credit recovery services, Assistance with High School Equivalency (HSE) Tests, assistance searching for employment, interview preparation and assistance with job placement.
9. Housing navigation services in person or teleconference to support the Participant in identifying available housing opportunities and resources including but not limited to, housing search, identifying units, and completing documentation/applications required for housing. These activities may include linkage to support for financial assistance such as rental subsidies, rental arrearages, interim housing, landlord mediation, landlord incentives, landlord outreach, and housing identification and search activities.
10. Function as a Coordinated Entry System (CES) Access Point to support Participants in accessing CES through the completion of an assessment, the collection of required documentation to verify length of homelessness, homeless status and/or disabling condition. Program must actively participate in relevant CES meetings and participate in case conferencing when serving Participants who experience homelessness during the term of their Program enrollment.
11. Case conference, coordinate and collaborate with the County Executive Office, Probation, Public Defender, Sheriff Department, Health Care Agency, and other community agencies for the additional components of the System of Care, Orange County Continuum of Care, and key stakeholders countywide to employ a multi-disciplinary approach to assisting the Participant in accessing services and/or programs.
12. Participate in the Care Plus Program and utilize Compass OC and any other data systems as requested by the Administrator.

The agreed upon Scope of Work and Services outlined in the proposed Amendment is in alignment with the Outreach and Supportive Services Pillar's best practices, guiding principles and commitments as detailed in the Homeless Service System Pillar Report.

Performance Metrics:

From February 1, 2025, to May 31, 2026, Project Kinship achieved the following performance outcomes:

Metric	Goal	FY 25-26
Participants will have a defined Service Plan within thirty (30) days of enrollment	85%	90%
Participants will secure a confirmed linkage through their individualized Service Plan	70%	100%
*Participants will have a connection to income through public assistance, employment, or combination within six (6) months of enrollment	70%	46%
Participants will have a reduction in the amount of County jail bookings	60%	70%

**Participants will have required participant records, including case notes, assessments, referrals, follow-up actions, or other relevant information documented in Compass OC	100%	N/A
**Participants will have a signed and completed Care Plus Program Authorization Form within thirty (30) days of enrollment	90%	N/A

*Proposing to revise metric to look at the full program enrollment period instead of only the first six (6) months of enrollment.

**Proposing to include additional metrics related to Compass OC.

Project Kinship is currently meeting or exceeding three of the outlined performance outcomes consistently over the period reviewed. Project Kinship has not consistently achieved the performance outcome related to increasing income. Since the implementation of the program, many lessons have been learned about the barriers that justice-involved individuals face and their specific needs. This metric currently only looks at the first six (6) months of program enrollment, but the proposed revised metric will look at the entire program enrollment. This update will more accurately reflect participants' income increases during the program and account for any interruptions of services such as incarceration or treatment programs that occurred early in the enrollment. The Office of Care Coordination continues to monitor performance outcomes closely and actively works with Project Kinship to review practices related to the program operations and implement strategies that will assist in improving performance outcomes.

The Contractor's performance has been confirmed as satisfactory. The County Procurement Office has verified there are no concerns that must be addressed with respect to Contractor's ownership/name, litigation status or conflicts with County interests. The Orange County Preference Policy is not applicable to this contract award/renewal/amendment. This contract does not currently include subcontractors or pass through to other providers. See Attachment B for Contract Summary Form. The non-profit has been verified to be in good standing.

The Office of Care Coordination requests the Board approve the Amendment of the Contract with Project Kinship as referenced in the Recommended Action above. Approval of the Recommended Action will support the County of Orange's effort to build a responsive System of Care that will enhance and support the County's implementation of OC CARES, specifically to reduce recidivism by focusing on justice-involved high utilizers.

FINANCIAL IMPACT:

Appropriations for this Contract are included in Budget Control 018 FY 2026-27 Budget.

The Contract includes provisions allowing the County to terminate the Contract, reduce the level of services, and/or renegotiate the service levels as needed. This includes a notice that allows the County adequate time to transition or terminate services to clients, if necessary.

STAFFING IMPACT:

N/A

ATTACHMENTS:

Attachment A - Amendment No. 4 to Contract MA-017-25011406

Attachment B - Contract Summary Form - MA-017-25011406